

Quality of Tuberculosis Services Assessment

in Uganda

Tools

May 2020







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ABBREVIATIONS

AFB acid-fast bacilli

ART antiretroviral therapy

CHEW community health extension worker

CPT co-trimoxazole preventive therapy

DAT digital adherence technology

DOT directly observed treatment

DR-TB drug-resistant tuberculosis

DS-TB drug-susceptible tuberculosis

DST drug susceptibility testing

DTLS district TB and leprosy supervisor

ENT ear, nose and throat

ECG electrocardiogram

FDC fixed-dose combination

FM fluorescence microscope

HC health center

ICF intensified case finding

INH isoniazid

IRIS immune reconstitution inflammatory syndrome

JSI John Snow, Inc.

LAM lipoarabinomannan

LED light-emitting diode

LPA line probe assay

LTFU lost to follow-up

MCH maternal and child health

MDR-TB multidrug-resistant tuberculosis

MGIT mycobacterial growth indicator tube

MTB mycobacterium tuberculosis

NGO nongovernmental organization

NTLP National Tuberculosis and Leprosy Programme

OPD outpatient department

PBC primary biliary cirrhosis

PLHIV people living with HIV

QA quality assurance
QC quality control

QTSA Quality of TB Services Assessment

RIF rifampicin

SOP standard operating procedure

TB tuberculosis

TPT tuberculosis preventive therapy

TST tuberculin skin test

USAID United States Agency for International Development

VHT village health teams

INTRODUCTION

The Quality of Tuberculosis Services Assessment (QTSA) is conducted with the support of four tools: the Facility Audit, the Provider Interview, the Patient Interview, and the Register Review. MEASURE Evaluation—a project funded by the United States Agency for International Development (USAID)—developed these four tools with the assistance of colleagues at USAID.

The tools exist in a generic format that is adaptable to any country wishing to conduct a QTSA. For instance, some countries may have different names for their health administrative units (e.g., district, province, ward, or woreda) or the name of their TB registers (e.g., TB patient logbook or TB confirmed cases register). They are customized to fit the country priorities and context in which they will be used.

The generic QTSA tools are available at the following link: https://www.measureevaluation.org/resources/publications/tl-19-41/

For Uganda, we added to the Provider Interview three custom modules on stigma and discrimination, pediatric TB, and contact investigation, and to the Patient Interview we added two custom modules on stigma and discrimination and contact investigation. Furthermore, we also developed a qualitative tool called the Focus Group Discussion Guide to supplement the quantitative data collection on the topic of TB stigma and discrimination.

This document presents only the QTSA tools adapted for use in Uganda. It provides detailed information about the structure and content of the tools. More information on the QTSA purpose, methods, or results can be found in the individual QTSA reports. Uganda's QTSA report is available at the following link: https://www.measureevaluation.org/resources/publications/tr-20-398. The report on qualitative findings is available at the following link: https://www.measureevaluation.org/resources/publications/tr-20-417/

QTSA documents for other countries are available here: https://www.measureevaluation.org/ourwork/tuberculosis/quality-of-tb-services-assessments

UGANDA QUALITY OF TB SERVICES ASSESSMENT: FACILITY AUDIT

Before the site visit to the facility, ensure that the staff members that are best able to answer the questions are available. Some of the staff that may be required include manager or in charge for clinical services, TB designated staff, pharmacist, laboratory scientist, etc.

Start	of Facility Visit				
		(a) Visit Date [dd/mm/yyyy]	(b) Interview Start Time [Use the 24-hour clock system, e.g., 14:30]	(c) Interviewer ID	(d) Interviewer Name
001	Visit 1		Hours Minutes		
002	Visit 2 (if needed)		Hours Minutes		

Facili	ty Identificatio	n	
010	Region	Central 1	01
		Central 2	02
		East Central	03
		Mid Eastern	04
		Mid Northern	05
		Mid Western	06
		South Western	07
		West Nile	08
011	District		
012	County		
013	Subcounty		
014	Parish		
015	Village		
016	Facility		
017	Location		

Facili	ty Structure			
	[OBSERVE THE FACILITY OR WHERE TB SERVICES ARE DELIVERED AND INDICATE WHETHER THERE ARE SIGNS (E.G., TB CLINIC, TB WARD, TB CARE SIGNAGE ANYWHERE IN THE FACILITY, CHEST CLINIC, ISOLATION WARD, OUTPATIENT DEPARTMENT, ETC.) ANNOUNCING AVAILABILITY OF TB SERVICES AT EACH OF THE FOLLOWING LOCATIONS. IF THE FACILITY-IN-CHARGE OFFERS, ACCEPT TO DO A TOUR OF THE FACILITY AND ASK TO BE INTRODUCED TO THE KEY RESPONDENTS FOR THE ASSESSMENT. NOTICE SIGNS AND SERVICE PROVISION LABELS AROUND THE FACILITY.]	Yes	No	DK
020	Outside the building	1	0	88
021	Inside the building	1	0	88
022	On the door of the TB unit or TB service area (including outdoor tent)	1	0	88

The staff member who is best able to answer the questions in the following section is the <u>in-charge</u> <u>for clinical services</u>.

1. Fa	1. Facility Characteristics				
1.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]				
1.1	Facility Classification				
1.1.1	What type of facility is this?	Regional referral hospital General hospital HCIV HCIII HCII Other (specify)	1 2 3 4 5 96		
1.1.2	Who is the managing authority of this facility?	Government/Public	1 2 3 4 5		
1.1.3	Is this location considered urban, peri-urban, or rural?	Urban	1 3		
1.1.4	Does this facility provide outpatient or inpatient services, or both? [INCLUDE THE MATERNITY WARD AS AN INPATIENT SERVICE.]	Outpatient only Inpatient only Both inpatient and outpatient	1 2 3		
	-				
1.2	Facility Capacity				
	[DETERMINE THE BEST SOURCE FOR OBTAINING THE INFORMATION BELOW. FOR EXAMPLE, THE TB REGISTER COULD BE USED TO OBTAIN NUMBER OF TB PATIENTS OR YOU COULD ASK TO TALK TO THE DATA PERSON. FOR STAFF, THE HMIS COULD BE QUERIED FOR THE PREVIOUS YEAR/QUARTER AND THEN CALCULATE AN AVERAGE.]				
1.2.1	On average, how many patients are seen at this facility during a typical month? [ENTER 1-5000]	All patients Don't know	8888		

1.2.2	Out of these patients, how many are TB patients?		
	[PROBE: How many patients are evaluated or	TB patients	
	treated for TB during a typical month?]	Don't know	888
	[ENTER 1-250 – MUST BE LESS THAN 1.2.1]		
1.2.3	How many staff are working in this facility (full or		
	part-time) since July 2019?	All staff	
	[ENTER 1-300]	Don't know	888
1.2.4	Out of these staff, how many usually work full-time in		
	the TB unit or interact with TB patients?	Full-time TB staff	
	[ENTER 1-15 – MUST BE LESS THAN 1.2.3]	Don't know	88
1.2.5	How many usually work part-time in the TB unit or		
	interact with TB patients?	Part-time TB staff	
	[ENTER 1-10 – MUST BE LESS THAN 1.2.3]	Don't know	88

The staff member who is best able to answer the questions in the following sections is the ${\hbox{\tt TB focal}}$ person or the in-charge for clinical services.

2. Ava	ilability of TB Services		
2.0	Role/responsibility of the respondent(s) for this section. [DO NO	T ENTER A PERSON'S NAME]	
	I would like to ask about TB services that are currently available a	at this facility	
2.1	Does this facility provide any form of screening for TB?	Yes	1 0
2.1.1	[ASK ONLY IF 2.1=YES] Does this facility provide screening for TB by clinical symptoms and signs?	Yes	1 0
2.1.2	[ASK ONLY IF 2.1=YES] Does this facility provide screening for TB by X-ray?	Yes	1 0
2.1.2.1	[ASK ONLY IF 2.1.2=YES] Are patients charged a fee for screening X-rays?	Yes	1 0
2.2	Does this facility provide TB diagnosis services (either clinical or laboratory)?	Yes	1 0
	[ASK THE NEXT 3 QUESTIONS ONLY IF 2.2=YES]	•	
2.2.1	Does this facility provide diagnosis services for children?	Yes	1 0
2.2.2	Is TB diagnosis at this facility (unit or clinic) done by an onsite laboratory, offsite laboratory, or both?	Onsite lab only Offsite lab only Both onsite and offsite labs	1 2 3
2.2.3	Does this facility request a sputum sample from new presumptive TB clients?	Yes	1 0
2.3	Does this facility provide any HIV-related services, such as counseling, testing, care, or treatment?	Yes	1 0
2.4	Do providers in this facility prescribe treatment for TB or manage patients who are on TB treatment?	Yes	1 0
	[ASK THE NEXT 3 QUESTIONS ONLY IF 2.4=YES]		
2.4.1	Are patients charged a fee for TB medicines?	Yes	1 0

2. Ava	ailability of TB Services		
2.4.2	Does this facility provide TB treatment services to children?	Yes	1
		No	0
2.4.3	Does this facility initiate treatment for drug-resistant TB (DR-	Yes	1
	TB)?	No	0
2.4.3.1	[ASK ONLY IF 2.4.3=NO]	Yes	1
2.4.3.1	(a) Has this facility referred patients elsewhere for second-line	No	0
	treatment for DR-TB in the past 12 months?	Don't know	88
	[ASK ONLY IF 2.4.3.1 (a)=YES]	No	0
	(b) Is there a record or register of the patient referrals for	Yes, paper only	1
	second-line treatment for DR-TB?	Yes, electronic only	2
		Both paper and electronic	3
		Don't know	88
	[ASK ONLY IF 2.4.3.1 (b)=YES (1 or 2)]	Yes, results recorded	2
	(c) Are the results recorded? [OBSERVE]	No, results not recorded	1
		Register not observed	0
		Don't know	88
2.5	Some health facilities use village health teams (VHTs) or	Yes	1
	community linkage facilitators to provide additional support to	No	0
	TB patients. Does this facility work with VHTs, community		"
	linkage facilitators, or volunteers who support TB patients?		
2.6	(a) Has this facility referred TB patients to another facility for	Yes	1
	management of other medical conditions (e.g., diabetes) in the	No	0
	past 12 months?	Don't know	88
	[ASK ONLY IF 2.6 (a)=YES]	No	0
	(b) Is there a record or register of the patient referrals for the	Yes, paper only	1
	management of other medical conditions?	Yes, electronic only	2
		Both paper and electronic	3
		Don't know	88
	[ASK ONLY IF 2.6 (b)=YES (1 or 2)]	Yes, results recorded	2
	(c) Are the results recorded? [OBSERVE]	No, results not recorded	1
		Register not observed	0
		Don't know	88
2.7	Does this facility provide transport assistance to patients?	Yes, for all patients	2
		Yes, for some patients	1
		No	0
2.8	Typically, how many days per week are TB-related services offered?		
	[ENTER 1-5 FOR PUBLIC HOSPITALS; ENTER 1-7 FOR ALL OTHER FACILITIES]	Days Don't know	88
2.9	Approximately, how many years have TB-related services been	Less than 1 year	1
	available at this facility?	1-5 years	2
	aranasis ac emis radiicy.	More than 5 years	3
		Don't know	88

3. TB E	Piagnosis [ASK ONLY IF 2.2=YES (diagnostic facility)]
3.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]

3.1	TB Diagnosis Methods				
J.1					
	Now, I will ask if this facility provides specific TB diagnosis services. For each service, I would like to know whether this facility offered the TB service onsite at months				
	service, I would like to know whether this facility offered the TB service onsite at			No	r DK
3.1.1	any time in the past 12 months. Diagnosis of TB by clinical symptoms and signs		Yes 1	0	88
3.1.2	Perform X-ray for TB diagnosis		1	0	88
3.1.2	[ASK THE NEXT 4 QUESTIONS ONLY IF 3.1.2=YES]		1	U	00
3.1.2.1	Diagnosis of TB by conventional X-ray		1	0	88
3.1.2.2	Diagnosis of TB by conventional X-ray		1	0	88
3.1.2.3	Diagnosis of TB by digital X-ray Diagnosis of TB by computer-assisted digital X-ray (CAD4TB)		1	0	88
3.1.2.4	Are patients charged a fee for diagnostic X-rays?		1	0	88
3.1.3	Diagnosis of TB by smear microscopy (such as ZN, FM)		1	0	88
3.1.4	Diagnosis of TB by sincul microscopy (sach as 214, 114)		1	0	88
3.1.5	Diagnosis of TB by Centare Diagnosis of TB by GeneXpert		1	0	88
3.1.6	Diagnosis of TB by LAM (urine test)		1	0	88
3.1.7	Diagnosis of TB by another laboratory method (specify)		1	0	88
	[ASK ONLY IF 3.1.3=NO/DK OR 3.1.5=NO/DK]	Yes	_	_	1
3.1.8	(a) Has this facility referred patients elsewhere for TB diagnosis,				0
	either via smear microscopy or GeneXpert, in the past 12 months?	Don't know			88
	[ASK ONLY IF 3.1.8 (a)=YES]	No			
	(b) Is there a record or register of the patient referrals for TB	Yes, paper on		0	
	diagnosis?		ctronic only		2
	Both paper ar Don't know				
	[ASK ONLY IF 3.1.8 (b)=YES (1 or 2)] Yes, results re			corded	
	(c) Are the results recorded? [OBSERVE]	No, results no	t recorded		1
		Register not o			0
		Don't know			88
3.2	Drug Susceptibility Testing (DST)				
	, , , , , , , , , , , , , , , , , , ,		Yes	No	DK
3.2.1	Has this facility provided testing to presumptive or confirmed TB pat	tients to see if	163	INO	DI
3.2.1	they are resistant to first-line TB drugs in the past 12 months (i.e., di		1	0	88
	susceptibility testing [DST])?				
3.2.2	(a) Has this facility referred patients elsewhere for DR-TB diagnosis (DST) in the	1	0	88
	past 12 months?	1			
	[ASK ONLY IF 3.2.2 (a)=YES]	No			0
	(b) Is there a record or register of the patient referrals for DR-TB	Yes, paper on	-		1
	diagnosis?	Yes, electronic	•		2
		Both paper ar electronic			3
		Don't know			88
	[ASK ONLY IF 3.2.2 (b)=YES (1 or 2)]	Yes, results re			2
	(c) Are the results recorded? [OBSERVE]	No, results no			1
	(c) Are the results recorded? [OBSERVE] No, results no Register not o				
		I Register not o	nserve	α	0

3. TB [3. TB Diagnosis [ASK ONLY IF 2.2=YES (diagnostic facility)]						
3.3	TB Case Notification						
		Yes	No	DK			
3.3.1	Does this facility report TB patients to the National Tuberculosis and Leprosy Programme (NTLP)?	1	0	88			
3.3.2	[ASK ONLY IF 3.3.1=NO OR DK] Does this facility keep a record of TB case notifications (such as a TB Unit Register)?	1	0	88			
3.3.2.1	[ASK ONLY IF 3.3.2=YES] How are TB case notifications recorded?						

4. Co	ntact Investigation and Management						
4.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]						
				_			
	The next couple of questions are about contact tracing and management. I would						
	like to know whether this facility offered the following services at any time in the past 12 months.	Yes	No	DK			
4.1	Contact tracing and management according to TB program guidelines (i.e., within one week of TB diagnosis)	1	0	88			
	[ASK THE NEXT 2 QUESTIONS ONLY IF 4.1=YES]		•				
4.1.1	For adult contacts	1	0	88			
4.1.2	For child contacts	1	0	88			

5. TB/H	. TB/HIV Services [ASK ONLY IF 2.3=YES (facility provides TB/HIV services)]							
5.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]							
	Now, I will ask if the facility provides specific TB/HIV services. For	or each service, I	Offe	red last	t 12			
	would like to know whether this facility offered the service at an	ny time in the	m	onths?	•			
	past 12 months.		Yes	No	DK			
5.1	HIV testing and counseling for presumptive TB patients		1	0	88			
5.2	HIV testing and counseling for confirmed TB patients		1	0	88			
5.3	Has this facility provided a one-stop shop for TB/HIV services wi	thin the last 12						
	months? By that I mean that TB/HIV patients received services u	under the same	1	0	00			
	roof by the same physician during the same consultation – inclu	ding screening,	1	0	88			
	adherence, side effects, drug refills – all in a single appointment	system.						
5.4	[ASK ONLY IF 5.1=NO/DK OR 5.2=NO/DK]	Yes			1			
3.4	(a) Has this facility referred patients elsewhere for HIV testing	No			0			
	and counseling in the past 12 months?	Don't know			88			
	[ASK ONLY IF 5.4 (a)=YES]	No			0			
	(b) Is there a record or register of the patient referrals for HIV	Yes, paper only			1			
	testing and counseling?	Yes, electronic o	nly		2			
		Both paper and	electro	nic	3			
		Don't know			88			

5. TB/H	V Services [ASK ONLY IF 2.3=YES (facility provi	ides TE	3/HIV	servic	es)]					
	[ASK ONLY IF 5.4 (b)=YES (1 or 2)] (c) Are the results recorded? [OBSERVE]				Yes, result No, results Register no Don't know	not rot obs	ecorde served .	ed . 	2 1 0 88	
					Don't know	Yes No				
5.5	Was TB preventive therapy (TPT) offered in the	he pasi	t 12 m	onths	?		1	0	DK 88	
0.0	[ASK THE NEXT 5 QUESTIONS ONLY IF 5.5=YE				<u> </u>					
	What type of TPT (previously called IPT) is available.	-	at this	s site?						
5.5.1	INH 100 mg (6, 9, 12 months or continuous)						1	0	88	
5.5.2	INH 300 mg (6, 9, 12 months or continuous)						1	0	88	
5.5.3	3HP (a combination of rifapentine and INH)						1	0	88	
5.5.4	Q-TIB (a combination of cotrimoxazole, isonia	azid, ar	nd vita	min B	6)		1	0	88	
5.5.5	Is TPT provided by someone other than a hea	lth wo	rker (d	comm	unity suppor	t	1	0	00	
	group, VHTs, community linkage facilitators,	etc.)?					1	0	88	
5.5.6	[ASK ONLY IF 5.5=NO or DK]				Yes				1	
3.3.0	(a) Has this facility referred patients elsewher	re for 1	ΓPT in	the pa	st No				0	
	12 months?				Don't l	know			88	
	[ASK ONLY IF 5.5.6 (a)=YES]					No			0	
	(b) Is there a record or register of the patient	referr	als for	TPT?	-	-	nly		1 2	
					-	Yes, electronic only				
		Both paper						3		
						-	nic			
									88	
	[ASK ONLY IF 5.5.6 (b)=YES (1 or 2)]						recorde		2	
	(c) Are the results recorded? [OBSERVE]						not reco		1 0	
	[OBSERVE]				Don't l				88	
	Has this facility offered the following services months?	at any	/ time	in the		KITOW	Yes	No	DK	
5.6	HIV care and treatment services to TB/HIV co	infecte	ed pat	ients			1	0	88	
	[ASK THE NEXT 3 QUESTIONS ONLY IF 5.6=YI									
5.6.1	Cotrimoxazole preventive therapy (CPT) for T		coinfe	cted p	atients		1	0	88	
5.6.2	Viral load testing for TB/HIV coinfected patie						1	0	88	
5.6.3	ART (antiretroviral therapy) for TB/HIV coinfe		atient	S			1	0	88	
5.6.3.1	[ASK ONLY IF 5.6.3=YES]								00	
	Screening for symptoms of TB drug and ART of	drug in	teract	ions			1	0	88	
	[ASK THE NEXT 2 QUESTIONS ONLY IF 5.6.3.1	1=YES]						•	•	
	Do staff members provide the following	(a)	Provi	de	[ASI	K ONL	Y IF (a)	=YES]		
	information to TB/HIV coinfected patients	info	rmati	on?	(b) How is	s info	rmatior	n provid	led?	
	on ART and if so, is the information									
	provided verbally and/or by written patient	Yes	No	DK	Verbally	Wri	itten	Both	DK	
	literacy materials?									
5.6.3.1.1	What to do if patients experience TB drug	B drug 1 0 88 1 2 3				88				
	and ART drug interactions		<u> </u>		_					
5.6.3.1.2	What to do if signs and symptoms of		_				_	_		
	immune reconstitution inflammatory	1	0	88	1		2	3	88	
	syndrome (IRIS) become evident									

6.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PER	SON'S N	AME]	
6.1	Available Services			
	Now, I will ask if the facility provides specific TB treatment services. For each	Offered las		t 12
	service, I would like to know whether this facility offered the service at any time		nonths	?
	in the past 12 months.	Yes	No	DK
6.1.1	Prescription of drugs for TB treatment	1	0	88
6.1.2	TB treatment and follow-up during the intensive phase	1	0	88
6.1.3	TB treatment and follow-up during the continuation phase	1	0	88
6.1.4	Facility-based directly observed treatment (DOT) for DS-TB, exclude if only the	1	0	88
	first dose is provided at this facility		Ů	00
6.1.5	Community-based DOT	1	0	88
6.1.6	Video DOT	1	0	88
6.1.7	Digital adherence technology (DAT) - calling numbers hidden under the pill using a phone	1	0	88
6.1.9	Reminder phone calls or text messages to support patients' adherence to treatment	1	0	88
6.1.10	Nutritional support or food baskets (e.g., Plumpy'nut, "Rutafa")	1	0	88
6.1.11	Rehabilitative services	1	0	88
6.1.12	Support group for TB patients (church groups, associations, etc.)	1	0	88
6.1.13	Family support from a family member	1	0	88
6.1.14	Psychosocial or other adherence support (including mental health)	1	0	88
	[ASK THE NEXT 2 QUESTIONS ONLY IF 6.1.14=YES]			
6.1.14.1	One-on-one counseling (face to face) by medical staff (doctor or nurse)	1	0	88
6.1.14.2	One-on-one peer counseling (face to face) by lay counselor, VHT, community linkage facilitator, former TB patient/expert client, etc.	1	0	88
6.1.15	Patient tracking of those who miss an appointment	1	0	88
	[ASK THE NEXT 2 QUESTIONS ONLY IF 6.1.15=YES]			
6.1.15.1	Follow-up phone calls or text messages to TB patients if they miss an appointment	1	0	88
6.1.15.2	Home visits to TB patients if they miss an appointment	1	0	88
		•		
6.2	Treatment Practices			
	Now, I will ask you about TB treatment practices at this facility.	Yes	No	DK
6.2.1	Does this facility review the progress of each DS-TB patient registered for			
	treatment at the facility at least once a month during the treatment period? In	1	0	88
	other words, does this facility conduct monthly follow-up on DS-TB patients?			
6.2.2	Do you ask patients about symptoms of drug side Yes			1
	effects when they visit the facility for treatment?			0
	Don't know			88
	[ASK THE NEXT 2 QUESTIONS ONLY IF 6.2.2=YES]			
6.2.2.1	How often are patients screened for side effects? At every visit to the factorial and the street in the	-		1
	Whenever they report,			2
	Only during the initiation			3 88
	Don't know			
	Other (specify)			96

6. TB Tre	eatment Services [ASK ONLY IF 2.4=YES (treatment)	nent fa	cility)	1					
6.2.2.2	Do you record all patient's reported side effe	ects?		Yes				1	
					Don't know				
6.2.2.2.1	[ASK ONLY IF 6.2.2.2=YES]			TB Unit	Register			1	
	Where are the patient side effects recorded	?			charts or ca			2	
				Coinfec	ted patient	files (blue)		3	
	[SELECT ALL THAT APPLY]			Pharma	covigilance	form		4	
				Don't k	now			8	
				Other (specify)			9	
6.2.3	Do you have medications to manage side eff	ects?		Yes				1	
				No				(
				Don't k	now			8	
6.3	Detiont Counceling and Education on TR Tra								
0.3	Patient Counseling and Education on TB Tre Do staff members provide the following			ido	[ACI	Z ONI V IE /	-\-VEC1		
	information to TB patients and if so, is the	1) Provi ormati		_	K ONLY IF (a s information	-	ሳሪላ	
	information provided verbally and/or by	11110	l	T	(b) now is		T provid	Teu	
	written patient literacy materials (such as								
	pamphlets, leaflets, brochures, or other	Yes	No	DK	Verbally	Written	Both	D	
	take-home materials or medical	163	110		Verbally	VVIICCII	Dotti	"	
	records/prescriptions)?								
6.3.1	What test results mean	1	0	88	1	2	3	8	
6.3.2	How TB is spread to others	1	0	88	1	2	3	8	
6.3.3	How to limit the spread of TB to others	1	0	88	1	2	3	8	
6.3.4	The need for a treatment supporter	1	0	88	1	2	3	8	
6.3.5	How TB medication should be taken								
	(dosage, frequency, etc.)	1	0	88	1	2	3	8	
6.3.6	The importance of treatment adherence	1	0	88	1	2	3	8	
6.3.7	Options available for treatment support	_	_	-00	4	_	_		
	(e.g., DOT)	1	0	88	1	2	3	88	
6.3.8	What to do when experiencing side effects	1	0	88	1	2	3	8	
6.3.9	What to do if they run out of medicines	1	0	88	1	2	3	8	
6.3.10	What to do if they need to leave for more								
	than a month to an area beyond the	1	0	88	1	2	3	8	
	facility catchment area								
6.3.11	What self-care means to patients	1	0	88	1	2	3	8	
6.3.12	What it means to get patients' close	1	0	00	1	2	2	8	
	contacts to be screened for TB	1	0	88	1	2	3	٥	
6.3.13	Is there a private room or area available for	individ	ual	Yes				1	
	counseling where no one can hear or see wh	at is go	oing	No.				(
	on?			Don	't know			8	
6.4	Patients Taking Treatment without Facility	Superv	ision						
				thout t	he supervis	ion of a hea	alth		
	Next, I want to ask about TB patients taking treatment without the supervision of a health professional from the facility (for example, someone who is taking treatment supervised by their family).					ir			

	eatment Services [ASK ONLY IF 2.4=YES (treatment facility)]					
6.4.1	Does this facility have TB patients on treatment without	Yes	Yes			
	facility-based supervision?	No				
		Don't know				
	[ASK THE NEXT 2 QUESTIONS ONLY IF 6.4.1= YES]					
6.4.1.1	How often do these TB patients taking treatment outside					
	the facility typically collect their medications?	intensive phase	continua	ation pl	nase	
	Weekly	1		1		
	Twice a month (every 2 weeks)	2		2		
	Monthly	3		3		
	Don't know	88		88		
	Other (specify)	96		96		
6.4.1.2	Does the facility monitor the intervals at which the	Yes			1	
	patient should collect treatment?	No			0	
		Don't know			88	
6.4.1.2.1	[ASK ONLY IF 6.4.3=YES]	Check empty blist	ers		1	
	How does the facility monitor the intervals at which the	Phone call			2	
	patient should collect treatment?	Text messages			3	
		Appointment register/book Patient treatment card			4	
	[SELECT ALL THAT APPLY]				5	
		TB unit register			6	
		Treatment tracking	ng book		7	
		Don't know			88	
		Other (specify)			96	
6.5	Contain Total Transmit					
6.5	Sputum Tests – Treatment					
6.5.4	Now I would like to ask you about sputum tests ordered du				Т-	
6.5.1	At this facility, at what months into the treatment do you	Don't do it			0	
	request sputum for DS-TB treatment monitoring?	Month 2			1	
		Month 3			2	
	[SELECT ALL THAT THE RESPONDENT MENTIONS, BUT	Month 5			3	
	DO NOT PROMPT]	Month 6			4	
		Don't know			88	
		Other (specify)			96	
	Does this facility request any of the following?		Yes	No	DK	
6.5.2	Drug susceptibility testing for patients who were previously (including GeneXpert)	-	1	0	88	
6.5.3	Drug susceptibility testing for patients who fail to convert ((including GeneXpert)	on treatment	1	0	88	
6.5.4	Any type of drug susceptibility testing for suspected DR-TB (including GeneXpert)			0	88	

7. DR-	TB Treatment Services [ASK ONLY IF 2.4.3=YES (facility provides DR-TB treatment)]
7.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]
	The next set of questions asks about the DR-TB treatment services at this facility.

7. DR-T	B Treatment Services [ASK ONLY IF 2.4.3=YE	S (facility provides DR-1	B treatment)]			
	Which DR-TB treatment regimens are availa	able at this facility?		Yes	No	DK
7.1.1	Standard WHO long regimen (i.e., the old regimen, with injections for 6 months and pills for 20 months)			1	0	88
7.1.2	Standard shorter regimen with injectables			1	0	88
7.1.3	Other most common individualized regimen	n (specify)		1	0	88
7.2	What is the DR-TB treatment regimen used most often at this facility? Standard WHO long regimen			ables		1 2 3 88
7.3	Standard WHO Long Regimen [ASK QUEST	IONS IN THIS SECTION (ONLY IF 7.1.1=Y	ES]		
	Which medications are used in the standard	d WHO regimen?		Yes	No	DK
7.3.1	Kanamycin (Km)	-		1	0	88
7.3.2	Levofloxacin (Lfx)			1	0	88
7.3.3	Ethionamide (Eta)			1	0	88
7.3.4	Cycloserine (Cs)			1	0	88
7.3.5	Pyrazinamide (Z)			1	0	88
7.3.6	Other (specify)			1	0	88
	Which patients are eligible for this regimen	?		Yes	No	DK
7.3.7	Those with confirmed resistance or suspected ineffectiveness to a medicine in the shorter multi-drug resistant TB (MDR-TB) regimen (except isoniazid resistance)			1	0	88
7.3.8	Those with exposure to any of the second-line medicines in the shorter MDR-TB regimen for >1 month		1	0	88	
7.3.9	Those with an intolerance or risk of toxicity of the medicines in the shorter MDR-TB reg		tions) to any	1	0	88
7.3.10	Pregnant women	,		1	0	88
7.3.11	Those with extrapulmonary disease			1	0	88
7.3.12	Other (specify)			1	0	88
7.3.13	What is the usual duration of this regimen?					
	[ENTER 6-30]		Months	.		
			Don't know			88
7.4	Shorter Standard Regimen [ASK QUESTION	IS IN THIS SECTION ONI	LY IF 7.1.2=YES]			
	Which medications are used in the shorter	standard regimen?		Yes	No	DK
7.4.1	Kanamycin (Km)	-		1	0	88
7.4.2	Moxifloxacin (Mfx)			1	0	88
7.4.3	Clofazimine (Cfz)			1	0	88
7.4.4	Pyrazinamide (Z)			1	0	88
7.4.5	Ethambutol (E)			1	0	88
7.4.6	Isoniazid (H)			1	0	88
7.4.7	Ethionamide (Eta)			1	0	88
7.4.8	Other (specify)			1	0	88
	Which patients are eligible for this regimen	?		Yes	No	DK
7.4.9	Those with no resistance or suspected ineff	ectiveness to a medicin	e in the	1	0	88
	shorter MDR-TB regimen (except isoniazid resistance)					

7 DD T	Treatment Comition [ACV ONLY IF 2 4 2 VEC /5 cition may iden DD T	D two atms ant 1			
7. DR-TE	3 Treatment Services [ASK ONLY IF 2.4.3=YES (facility provides DR-T	B treatment)]	ı		ı
			Yes	No	DK
7.4.10	Those with no exposure to any of the second-line medicines in the TB regimen for >1 month	shorter MDR-	1	0	88
7.4.11	Those with no intolerance to any medicine in the shorter MDR-TB r risk of toxicity from a medicine in the shorter regimen (e.g., drug-drinteractions)	_	1	0	88
7.4.12	Women who are not pregnant			0	88
7.4.13	Those with no extrapulmonary disease		1	0	88
7.4.14	Other (specify)		1	0	88
7.4.15	What is the usual duration of this regimen?	Months			
	[ENTER 6-20]	Months Don't know			88
7.5	Other Individualized Degimen [ASK OUTSTIONS IN THIS SECTION O	NIIVIE 7 1 2-V	rc1		
7.5	Other Individualized Regimen [ASK QUESTIONS IN THIS SECTION C	JNLY IF 7.1.3=Y	-		
7.5.4	Which medications are used in the individualized regimen?		Yes	No	DK
7.5.1	Clofazimine (Cfz)		1	0	88
7.5.2	Cycloserine (Cs)		1	0	88
7.5.3 7.5.4	Ethambutol (E) Ethionamide (Eta)		1	0	88
7.5.4	Isoniazid (H)		1	0	88
7.5.6	Kanamycin (Km)		1	0	88
7.5.7	Levofloxacin (Lfx)		1	0	88
7.5.8	Moxifloxacin (Mfx)		1	0	88
7.5.9	Pyrazinamide (Z)		1	0	88
7.5.10	Other (specify)		1	0	88
7.5.11	Which patients are eligible for this regimen? Please specify all criter	ria:		0	_ 00
7.5.12	What is the usual duration of this regimen?				
	[ENTER 6-30]	Months			
		Don't know			88
7.6	Ancillary Drugs				
			Yes	No	DK
7.6.1	Does this facility have drugs for the management of side effects?		1	0	88
	[ASK THE NEXT 11 QUESTIONS ONLY IF 7.6.1=YES]		ı	1	
	Which drugs are available for the management of side effects?		Yes	No	DK
7.6.1.1	Pyridoxine		1	0	88
7.6.1.2	Levothyroxine		1	0	88
7.6.1.3	Analgesics like paracetamol or ibuprofen		1	0	88
7.6.1.4	Anti-acids like omeprazole, ranitidine, cimetidine, etc.		1	0	88
7.6.1.5	Antiemetics like metoclopramide, promethazine, prochlorperazine	etc.	1	0	88
7.6.1.6	Diarrhea drugs like loperamide		1	0	88
7.6.1.7	, ,			0	88
7.6.1.8	Antipsychotic drugs like haloperidol 1 0 8				88

7. DR-T	B Treatment Services [ASK ONLY IF 2.4.3=YES (facility provides DR-T	B treatment)]			
			Yes	No	DK
7.6.1.9	Antiseizure drugs like phenytoin, carbamazepine, or phenobarbital		1	0	88
7.6.1.10	Cutaneous reactions drugs like hydrocortisone cream or calamine lo	otion	1	0	88
7.6.1.11	Other (specify)	1 0			88
7.6.2	Does this facility participate in active pharmacovigilance, e.g., aDSN (active TB drug-safety monitoring and management)?	1	1	0	88
7.7	DR-TB Treatment Equipment				
7.7.1	[ASK ONLY IF 1.1.1<3 (hospital)]	Yes, observed	1		2
	Does this facility have at least one electrocardiogram (ECG)	Yes, not obse			1
	machine available for MDR-TB patients? [OBSERVE]	No			0
		Don't know			88
7.7.1.1	[ASK ONLY IF 7.7.1=YES, OBSERVED (2)]	Yes			1
	Is the machine working?	No			0
		Don't know			88
7.7.1.2	[ASK ONLY IF 7.7.1=YES (1 or 2)]	500			
	How many ECGs are performed per week, on average?	ECGs			000
7.7.2	[ENTER 0-200] Does this facility have audiometry equipment?	Don't know			888
1.1.2	[OBSERVE – MAY NEED TO ASK ENT TECHNICIAN]	Yes, observed Yes, not observed			1
	[OBSERVE MATRIED TO ASKENT TECHNICIAN]	No			0
		Don't know			88
7.7.2.1	[ASK ONLY IF 7.7.2=YES (1 or 2)]	Shoebox		+	1
	What type of equipment?	Standard mad	chine		2
		Don't know			88
		Other (specify	y)		96
7.7.2.2	[ASK ONLY IF 7.7.2=YES (1 or 2)]				
	How many audiometry tests are performed per week, on				
	average?	Tests			000
	[ENTER 0-100]	Don't know			888
7.8	DR-TB Treatment Practices				
			Yes	No	DK
7.8.1	Has this facility offered facility-based DOT for DR-TB in the past 12 in Exclude if only the first dose is provided at this facility.	months?	1	0	88
7.8.2	Does this facility review the progress of each DR-TB patient register	ed for			
	treatment at the facility at least once a month during the treatment		1	0	88
	In other words, does this facility conduct monthly follow-up on DR-			_	
7.8.3	Does this facility request monthly smears and cultures throughout t	•	1	0	88
	DR-TB?		1	J	00
7.9	Pediatric DR-TB Treatment				
7.9.1	Does this facility provide DR-TB treatment for children under age 15	5?	1	0	88
7.9.1.1	[ASK ONLY IF 7.9.1=YES]				
	Does this facility have any pediatric formulations for second-line dr	ugs available?	1	0	88

8. Pedia	tric Services [ASK ONLY IF 2.2.1=YES OR 2.4.2=YES (facility se	es children)]						
8.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]							
8.1	Pediatric TB Diagnosis [ASK QUESTIONS IN THIS SECTION ONLY IF 2.2.1=YES (diagnostic facility sees children)]							
	I would now like to ask you some questions about the pediatric services offered at this facility.				No	DK		
8.1.1	Do you screen children with presumptive TB at this facility?		1			88		
	[ASK THE NEXT 10 QUESTIONS ONLY IF 8.1.1=YES]							
	What processes or methods do you use to diagnose							
	children with presumptive TB?							
	[LET THE RESPONDENT PROVIDE THEIR ANSWERS	Yes,		es,	No	DK		
	UNPROMPTED BEFORE PROMPTING THEM FOR THE REST	unprompted	pron	npted				
	OF THE ANSWERS]							
8.1.2.1	Clinical algorithm to determine if a child has TB (physical	2		1	0	88		
	exam)					- 00		
8.1.2.2	X-ray	2		1	0	88		
8.1.2.3	Sputum induction to get samples from children for testing	2		1	0	88		
8.1.2.4	Gastric aspiration to get samples from children for testing	2		1	0	88		
8.1.2.5	Test samples from nasopharyngeal aspirates	2		1	0	88		
8.1.2.6	Test sputum with smear microscopy	2		1	0	88		
8.1.2.7	Test sputum with culture	2		1	0	88		
8.1.2.8	Test sputum with GeneXpert	2		1	0	88		
8.1.2.9	LAM test (urine test)	2		1	0	88		
8.1.2.10	Other (specify)	2		1	0	88		
						1		
	From your experience, what are the risk factors that may							
	lead a child to contract TB or that would cause you to							
	suspect that a child may have TB?	Yes,		es,	No	DK		
	[LET THE RESPONDENT PROVIDE THEIR ANSWERS	unprompted	pron	npted				
	UNPROMPTED BEFORE PROMPTING THEM FOR THE REST OF THE ANSWERS]							
8.1.3.1	Child contact of confirmed TB patient	2		1	0	88		
8.1.3.2	Referred with presumption of TB (from MCH, child health							
	clinic, nutrition clinic, etc.)	2		1	0	88		
8.1.3.3	Child living with HIV/AIDS	2		1	0	88		
8.1.3.4	Child exposed to HIV/AIDS	2		1	0	88		
8.1.3.5	Child living in overcrowded home	2		1	0	88		
8.1.3.6	Malnourished child	2		1	0	88		
8.1.3.7	Child with frequent pneumonia	2		1	0	88		
8.1.3.8	Other (specify)	2		1	0	88		
8.2	Pediatric TB Treatment [ASK QUESTIONS IN THIS SECTION (sees children)]	ONLY IF 2.4.2=YE	S (trea	atment	facilit	У		
	The next set of questions focus on medications that are used with TB.	d to treat childre	n	Yes	No	DK		
8.2.1	Does this facility use fixed dose combinations (FDCs), i.e., do	es the facility ha	ve a					
0.2.1	single combined pill so that the patient does not need to tak each day? This does not include taking Ethambutol separate	ce more than one		1	0	88		
	intensive phase.	iy during the						

8. Pedi	atric Services [ASK ONLY IF 2.2.1=YES OR 2.4.2=YES (facility sees chil	dren)]			
			Yes	No	DK
8.2.1.1	[ASK ONLY IF 8.2.1=YES] Are any of the FDCs available in liquid form (i.e., syrup)? Note that dissolvable form are considered to be a "solid".	nat the FDCs in 1 0		88	
8.2.2	Does this facility use loose drug formulations for treating TB disease (not TPT regimen)? This is the opposite of an FDC – instead of a single combined pill, the loose drug formulation requires the client to take several different pills each day.				88
	[ASK THE NEXT 2 QUESTIONS ONLY IF 8.2.2=YES]				
8.2.2.1	Which loose drugs are used?				_
8.2.2.2	Does this facility use loose pills cut up or mixed with food?		1	0	88
8.2.3	Does this facility use the same medications used for adults but cut children?	up for	1	0	88
8.2.4	How is the dosage determined for children?	Fixed in the ki	t		1
		Weight		2	
		Don't know			88
		Other (specify	·)		96

9. Villa	nge Health Teams (VHTs) and Community Linkage Facilitators [ASK ONLY IF 2.5=YES 's)]	(facility	uses	
9.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSO	N'S NAM	E]	
		1.1	<i></i>	- \
	In this section, we would like to learn about the links your facility has with village hor community linkage facilitators that provide support to TB patients.	ealth tea	ıms (VI	HIS)
9.1	Services Provided by VHTs or Community Linkage Facilitators			
	What types of services do the VHTs or community linkage facilitators provide?	Yes	No	DK
9.1.1	Education about TB at the facility	1	0	88
9.1.2	Education about TB in the community	1	0	88
9.1.3	Screening for TB symptoms at the facility and in the community	1	0	88
9.1.4	Referral of symptomatic persons for TB diagnosis	1	0	88
9.1.5	[ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an offsite lab)] Collection and transportation of specimens to a diagnostic laboratory	1	0	88
9.1.6	Linkage of TB patients back to the community	1	0	88
9.1.7	[ASK ONLY IF 6.1.5=YES (community-based DOT facility)] DOT	1	0	88
9.1.8	Checking patient cards for adherence	1	0	88
9.1.9	Adherence counseling (e.g., keeping appointments)	1	0	88
9.1.10	Trace or locate clients who miss follow-up visits	1	0	88
9.1.11	Bring patients back to care	1	0	88
9.1.12	Contact tracing for confirmed TB patients	1	0	88
9.1.13	Psychosocial support (including mental health)	1	0	88
9.1.14	HIV testing and counseling	1	0	88
9.1.15	Triage	1	0	88
9.1.16	Home visits (including how to limit infection spreading in the home)	1	0	88
9.1.17	Nutrition	1	0	88
9.1.18	Drug side effects	1	0	88
9.1.19	Other (specify)	1	0	88

9. Villa VHT	ge Health Teams (VHTs) and Community Linkage Facilitators [ASK (s)]	ONLY IF 2.5=YES (facility	uses	
9.2	Management of VHTs and Community Linkage Facilitators				
			Yes	No	DK
9.2.1	Do VHTs or community linkage facilitators associated with this facil training in TB, such as screening, diagnosis, or treatment?	ity receive	1	0	88
9.2.2	[ASK ONLY IF 9.1.7=YES] Does the facility have an up-to-date list of VHTs or community linkage facilitators who provide DOT?				88
9.2.3	Does the facility keep a record of the performance of the VHTs or c linkage facilitators?	ommunity	1	0	88
9.2.4	Does the facility TB focal person meet regularly with VHTs or commfacilitators?	nunity linkage	1	0	88
9.2.4.1	[ASK ONLY IF 9.2.4=YES] How often does the facility TB focal person meet with the VHTs or community linkage facilitators?	Weekly (or more often) Every two weeks Monthly Quarterly Less often than quarterly Don't know			1 2 3 4 5 88
9.2.5	Do staff members from this facility conduct visits to the community with VHTs or community linkage facilitators for the purposes of providing supportive supervisions or guidance?	Yes No Don't know			1 0 88
9.2.5.1	[ASK ONLY IF 9.2.5=YES] How many supervision visits to the community level in the past 3 months were carried out by TB staff from this health facility? [ENTER 0-20]	Visits Don't know			88
	THE NEXT COUPLE OF QUESTIONS ARE SPECIFIC TO EITHER VHTS OF FACILITATORS, AS APPLICABLE.	OR COMMUNITY	LINKAG	iΕ	
9.3	Financial Support for VHTs				
			Yes	No	DK
9.3.1	(a) Does this facility use VHTs?		1	0	88
	[ASK ONLY IF 9.3.1 (a)=YES] (b) Do the VHTs receive payment for their services?		1	0	88
	[ASK THE NEXT 6 QUESTIONS ONLY IF 9.3.1 (b)=YES] Who financially supports the VHTs?		Yes	No	DK
9.3.1.1	Nongovernmental organization(s)		1	0	88
9.3.1.2	Faith-based organization(s)		1	0	88
9.3.1.3					88
9.3.1.4	Individual donor(s)		1	0	88
9.3.1.5	Foreign implementing partners, projects, or agencies (e.g., USAID)		1	0	88
9.3.1.6	Other (specify)		1	0	88
9.4	Financial Support for Community Linkage Facilitators				
9.4.1	(a) Does this facility use community linkage facilitators?		1	0	88
	[ASK ONLY IF 9.4.1 (a)=YES] (b) Do the community linkage facilitators receive payment for their	services?	1	0	88

	9. Village Health Teams (VHTs) and Community Linkage Facilitators [ASK ONLY IF 2.5=YES (facility uses VHTs)]								
	[ASK THE NEXT 6 QUESTIONS ONLY IF 9.4.1 (b)=YES] Who financially supports the community linkage facilitators?	Yes	No	DK					
9.4.1.1	Nongovernmental organization(s)	1	0	88					
9.4.1.2	Faith-based organization(s)	1	0	88					
9.4.1.3	Government	1	0	88					
9.4.1.4	Individual donor(s)	1	0	88					
9.4.1.5	Foreign implementing partners, projects, or agencies (e.g., USAID)	1	0	88					
9.4.1.6	Other (specify)	1	0	88					

10. Polic	ies, Protocols, and Guidelines								
10.0	Role/responsibility of the respondent(s)	for this section. [DO NO	Γ ENTER A PE	RSON'S NAN	ΛΕ]	_			
	Next, I'd like to assess the availability of copies of approved and required protocols, policies, and messages on TB services available at the facility.								
10.1	General								
	Do you have the following documents, a	Do you have the following documents, and if so, may I see Yes							
	them?	Observed	Not observed	No	DK				
10.1.0	Uganda NTLP Manual for Management a Tuberculosis and Leprosy		2	1	0	88			
10.1.1	Flowcharts or algorithms on TB screening, such as the Intensified case finding form (ICF) or the Uganda TB diagnosis and screening algorithm			1	0	88			
10.1.2	Guidelines for diagnosis and treatment of	of TB among children	2	1	0	88			
10.1.3	Guidelines for diagnosis and treatment of TB among adults (TB manual)		2	1	0	88			
10.1.4	Guidelines for TB infection control		2	1	0	88			
10.1.5	[ASK ONLY IF 2.3=YES (facility provides TB/HIV guidelines, i.e., management of I	· · ·	2	1	0	88			
10.1.6	TB posters on walls, leaflets, brochures, distribution, i.e., educational materials a	· ·	2	1	0	88			
	[ASK THE NEXT 2 QUESTIONS ONLY IF 1	0.1.6=YES, OBSERVED]							
10.1.6.1	TB posters on walls, leaflets, brochures, local languages	and/or pamphlets in	2	1	0	88			
10.1.6.2	[DETERMINE THE AMOUNT OF TB EDUCATIONAL MATERIALS AVAILABLE TO PATIENTS – DO NOT	Sufficient educational n forms (i.e., posters, bro			•	1			
	ASK, INSTEAD USE YOUR BEST JUDGMENT] Limited educational mate poster or few pamphlets patients)				_	0			
10.2	Diagnostic Facilities [ASK ONLY IF 2.2=Y	'ES1							
				1 1	0	00			
10.2.1	Flowcharts or algorithms on TB diagnosi Guidelines on the use of chest X-ray for diagnosis		2	1	0	88			

10. Poli	cies, Protocols, and Guidelines				
10.3	Treatment Facilities [ASK ONLY IF 2.4=YES]				
	Do you have the following documents, and if so, may I see	Yes			
	them?	Observed	Not observed	No	DK
10.3.1	[ASK ONLY IF 6.1.4=YES or 6.1.5=YES (DOT facility)] A training manual, training tools, or job aids for DOT providers or volunteers	2	1	0	88
	[ASK THE NEXT 2 QUESTIONS ONLY IF 2.4.3=YES (facility provide	s DR-TB trea	tment)]		
10.3.2	MDR-TB Treatment Manual	2	1	0	88
10.3.3	NTLP memo on use of short regimens for DR-TB treatment	2	1	0	88

11. Sta	11. Staff Capacity to Deliver TB Services							
11.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON	'S NAM	E]					
				_				
	Did any providers of TB services at this facility receive new or refresher training in the following topics in the last 24 months?	Yes	No	DK				
11.1	Screening algorithm for TB	1	0	88				
11.2	Screening or diagnosis of TB based on X-rays	1	0	88				
11.3	Diagnosis of TB based on clinical symptoms or examination for adults	1	0	88				
11.4	Diagnosis of TB based on sputum tests using smear microscopy	1	0	88				
11.5	Diagnosis of TB based on sputum tests using culture	1	0	88				
11.6	Diagnosis of TB using GeneXpert	1	0	88				
11.7	Prescription of drugs for TB treatment	1	0	88				
11.8	Management of DS-TB treatment	1	0	88				
11.9	Identification of presumptive DR-TB	1	0	88				
11.10	Management of DR-TB treatment	1	0	88				
11.11	Management of TB/HIV coinfection	1	0	88				
11.12	TB infection control	1	0	88				

12. Sup	pervision and Feedback Practices						
12.0	Role/responsibility of the respondent(s) for	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]					
Next, I would like to ask about supervision and feedback from upper levels.							
12.1	Has a supervisor from any upper-level	Yes, observed in the facility supervision book	2				
12.1	office come here on a supervisory visit	Yes, but not logged in the facility supervision					
	within the past 3 months?	book	1				
	[CHECK THE SUPERVISION BOOK TO	No	0				
	VERIFY THAT A SUPERVISORY VISIT HAS	Don't know	88				
	OCCURRED]						
	[ASK THE REST OF THE QUESTIONS IN THI	S SECTION ONLY IF 12.1=YES (1 or 2)]					

12.1.1	During the past 3 months, how many supervisory visits has this				
	facility received from an upper-level office?	Visits			
	[ENTER 1-12]	Don't knov	٧		88
	The last time that a supervisor from outside the facility visited, did he or she do any of the following?		Yes	No	DK
12.1.2	Assess the pharmacy (drug stockout, expiry, records, etc.)			0	88
12.1.3	Assess the TB data (completeness, quality, and/or timely reporting of registers,		1	0	88
	treatment cards, quarterly or monthly reports, etc.)		1	U	00
12.1.4	Discuss the performance of the facility based on TB service data		1	0	88
12.1.5	Complete the supervisory checklist		1	0	88
12.1.6	Provide a record of written comments or suggestions from their visit (e	e.g., the	1	0	88
	documentation manual)		1	0	00
12.1.6.1	1 [ASK ONLY IF 12.1.6=YES]		1	0	
	May I see the written comments or suggestions?		U		

The staff member who is best able to answer the questions in the following section is a <u>TB provider</u> or the <u>in-charge for clinical services</u>.

13. Availability of Basic Equipment									
13.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]								
	[ASK TO OBSERVE IF THE FOLLOWING BASIC EC SERVICES ARE AVAILABLE AND FUNCTIONAL IN BY THE TB UNIT WITH ANOTHER UNIT AT THE F	THE FACILITY						D	
			lave equipme	ent?		(a)=0	ONLY BSERV	/ED]	
	Equipment	Observed	Not observed	No	DK	Yes	No	DK	
13.1	Adult weighing scale	2	1	0	88	1	0	88	
13.2	Child weighing scale – 250-gram gradation	2	1	0	88	1	0	88	
13.3	Infant weighing scale – 100-gram gradation	2	1	0	88	1	0	88	
13.4	Measuring tape-height board or stadiometer	2	1	0	88	1	0	88	
13.5	Thermometer	2	1	0	88	1	0	88	
13.6	Stethoscope	2	1	0	88	1	0	88	
13.7	Blood pressure apparatus (may be digital or manual sphygmomanometer with stethoscope)	2	1	0	88	1	0	88	
13.8	Light source (flashlight or torch acceptable)	2	1	0	88	1	0	88	
13.9	Intravenous infusion sets or kits	2	1	0	88	1	0	88	
13.10	Oxygen concentrators	2	1	0	88	1	0	88	
13.11	Oxygen cylinders	2	1	0	88	1	0	88	
13.12	Central oxygen supply	2	1	0	88	1	0	88	
13.13	Cylinder head or flowmeter for oxygen therapy (with humidification)	2	1	0	88	1	0	88	
13.14	Oxygen delivery apparatus (key connecting tubes and mask or nasal prongs)	2	1	0	88	1	0	88	

The staff member who is best able to answer the questions in the following section is the \underline{lab} $\underline{technician}$.

14.0	Role/responsibility of the respondent(s) for thi	s sectio	on. [D	о пот	ENTER A	PERSON	'S NAN	ME]	
	Diagnostic Tests and Equipment								
	[ASK TO OBSERVE IF THE FOLLOWING TB TESTS/EQUIPMENT/REAGENTS ARE USED IN THIS FACILITY AND ARE AVAILABLE AND	(a) Used in facility?		(a) d in facility?		[ASK ONLY IF (a)=YES] (b) Observed?		K ON (b)=YE unctic	S] oning?
14.1	FUNCTIONAL IN THE FACILITY TODAY] Ziehl-Neelsen test for AFB	1	N 0	DK 88	Υ	N	Υ	IN	DK
14.1	[ASK THE NEXT 3 QUESTIONS ONLY IF 14.1a=Y		U	00					
14.1.1	Carbol fuchsin stain	1	0	88	1	0			
14.1.2	Sulfuric acid (20 - 25% concentration) or acid alcohol	1	0	88	1	0			
14.1.3	Methylene blue stain	1	0	88	1	0			
14.2	Fluorescence microscope (FM) LED [ASK THE NEXT 2 QUESTIONS ONLY IF 14.2a=Y	1 ESI	0	88	1	0	1	0	88
14.2.1	Auramine stain for fluorescence microscope	1	0	88	1	0			
14.2.2	Potassium permanganate counter stain	1	0	88	1	0			
14.3	[ASK ONLY IF 14.1=YES or 14.2a=YES] Acid alcohol decolorizer	1	0	88	1	0			
	[ASK THE NEXT 3 QUESTIONS ONLY IF 3.1.5=Y	ES (fac	ility ha	as Gen	eXpert)]				
14.4	GeneXpert module [AT LEAST ONE SHOULD BE FUNCTIONAL]				1	0	1	0	88
14.4.1	At least 1 valid Xpert MTB/RIF cartridge (Assay G4) [FUNCTIONAL MEANS A CARTRIDGE IS NOT EXPIRED]				1	0	1	0	88
14.4.2	Xpert MTB/RIF Ultra cartridge [FUNCTIONAL MEANS A CARTRIDGE IS NOT EXPIRED]	1	0	88	1	0	1	0	88
14.5	Biosafety hood or cabinet	1	0	88	1	0	1	0	88
14.5.1	[ASK ONLY IF 14.5 (b)=YES] Is the biosafety hood or cabinet certified?				No	now			1 0 88
							Υ	N	DK
14.6	(a) Does the facility have an NTLP Lab Manual?	1					1	0	88
	[ASK ONLY IF 14.6=YES] (b) Was it observed?						1	0	
	Quality Control/Quality Assurance								
	I would like to ask you about quality control an services provided in the laboratory at this facili	•	ity ass	urance	procedu	res for TI	3 diagr	nosis	

14. TB L	14. TB Laboratory Procedures [ASK ONLY IF 2.2.2=1 OR 2.2.2=3 (facility has an onsite lab)]								
14.7	For smear microscopy tests, what type of quality	None	0						
	control and quality assurance do you use in this	Internal QC/QA only	1						
	facility?	External QC/QA only	2						
	[ASK THE RESPONDENT TO WAIT UNTIL ALL	Both internal and external QC/QA	3						
	ANSWER OPTIONS ARE READ BEFORE	Don't know	88						
	ANSWERING.]								
	[ASK THE NEXT 3 QUESTIONS ONLY IF 14.7=1, 2, 3]								
14.7.1	Do you maintain records of the results from the	Yes	1						
	quality control procedures?	No	0						
		Don't know	88						
14.7.2	Do you have SOPs (standard operating procedures)	Yes	1						
	for quality control (either internal or external) for	No	0						
	the specimens assessed in this facility?	Don't know	88						
14.7.2.1	[ASK ONLY IF 14.7.2=YES]	Yes	1						
	May I see the quality control SOPs? [OBSERVE]	No	0						

The staff member who is best able to answer the questions in the following section is either a <u>lab</u> <u>technician</u>, a <u>nurse</u>, or a <u>sputum collector</u>.

15. Man	agement of Specimens							
15.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]							
15.1	Specimen Collection							
	The next few questions are about specimen collection.							
15.1.1	What instructions do you give patients about how to collect sputum at home? [DON'T READ THE ANSWER UNTIL THE RESPONDENT HAS HAD A CHANCE TO ANSWER UNPROMPTED] [Answer: Immediately out of bed in the morning (before eating or	Correct, unprompted Correct, prompted Incorrect Don't know	2 1 0 88					
	drinking anything) after they have brushed their teeth and rinsed their mouth with only water.]							
15.1.2	Are there SOPs for specimen collection? [OBSERVE]	Yes, observed Yes, not observed	2					
	[THESE MAY BE DEVELOPED BY THE FACILITY, I.E., NOT THE SAME ACROSS FACILITIES.]	No Don't know	0 88					
15.1.3	Are there approved laboratory request forms? [OBSERVE]	Yes, observed Yes, not observed	2					
	[THERE IS AN EXTERNAL SUPPLIER FOR THESE, SO THEY ARE LIKELY TO BE THE SAME ACROSS PUBLIC FACILITIES.]	No Don't know	0 88					
15.1.4	Were there any stockouts of specimen management supplies (e.g., sealable, leak-proof sputum containers) in the past 6 months?	Yes No Don't know	1 0 88					
15.2	Onsite Laboratory [ASK ONLY IF 2.2.2=1 OR 2.2.2=3 (facility has an o	nsite lab)]						

	agement of Specimens				
	Now, I would like to ask you about the management of sputum samp	les and	Yes	No	DK
	turnaround time for the laboratory.				
15.2.1	Do you maintain any sputum containers that are sealable and leak-pr service delivery point for collecting sputum?	oof at this	1	0	88
15.2.1.1	[ASK ONLY IF 15.2.1=YES]		1	_	
	May I see a sputum container? [OBSERVE]		1	0	
15.2.2	On average, how much time does it take for specimens to arrive at				
	the laboratory from the point of collection when collection is done				
	at this facility?	Days	Hou	rs	
	[DAYS MUST BE 0-21; HOURS MUST BE 0-23]	Don't know			88
15.2.3	On average, how much time does it take for specimens to arrive at				
	the laboratory from the point of collection when collection is done				
	outside this facility?	Days	Hou	rs	
	[DAYS MUST BE 0-21; HOURS MUST BE 0-23]	Don't know		-	88
		DOIT C KNOW			- 00
15.2.4a	On average, how much time does it take for the laboratory to issue				
	specimen results for smear microscopy at this facility from the	Days L			
	moment specimens arrive at the laboratory?	1			
	[DAYS MUST BE 0-100; HOURS MUST BE 0-23]	Hours			00
15.2.4b	On average how much time does it take for the laboratory to issue	Don't know		•••••	88
15.2.40	On average, how much time does it take for the laboratory to issue specimen results for GeneXpert at this facility from the moment	Dave			
	specimens arrive at the laboratory?	Days			
		Hours			
	[DAYS MUST BE 0-100; HOURS MUST BE 0-23]	Hours Don't know			88
		Hours Don't know			88
15.3		Don't know			88
15.3	[DAYS MUST BE 0-100; HOURS MUST BE 0-23]	Don't know			88
15.3	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an	Don't know	Yes	No	88 DK
15.3 15.3.1.1	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures.	Don't know			
	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility?	Don't know	Yes	No	DK
15.3.1.1	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert)	Don't know	Yes 1	No 0	DK 88
15.3.1.1 15.3.1.2	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing	offsite lab)]	Yes 1 1 1 1 1 1	No 0 0 0	DK 88 88
15.3.1.1 15.3.1.2 15.3.1.3	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory?	offsite lab)] Yes, observe	Yes 1 1 1 1 1 ed	No 0 0 0	DK 88 88
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing	offsite lab)]	Yes 1 1 1 1 1 ed	No 0 0 0	DK 88 88 88
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory?	Offsite lab)] Yes, observe Yes, not obs	Yes 1 1 1 1 ed	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	DK 88 88 88 88 2 1 0
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE]	Yes, observe Yes, not obs No	Yes 1 1 1 1 ed	No 0 0 0 0 0	DK 88 88 88 88 2 1 0 88
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory?	Yes, observe Yes, not obs NoDon't know	Yes 1 1 1 1 ed	No 0 0 0 0	DK 88 88 88 2 1 0 88 2
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE]	Yes, observe Yes, not obs No	Yes 1 1 1 1 ederved	No 0 0 0 0	DK 88 88 88 2 1 0 88 2
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	[DAYS MUST BE 0-100; HOURS MUST BE 0-23] Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE]	Yes, observe Yes, not obs No	Yes 1 1 1 1 ed	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE]	Yes, observe Yes, not obs No	Yes 1 1 1 1 ed	No 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE]	Yes, observed Yes, not observed Yes, o	Yes 1 1 1 1 ed	No 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88 2
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE]	Yes, observe Yes, not obs No	Yes 1 1 1 1 edeed	No 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88 2
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE]	Yes, observe Yes, not obs No	Yes 1 1 1 1 ede	No 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88 2
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE] Does the facility maintain records of results of sputum tests conducted offsite? [OBSERVE]	Yes, observed Yes, not observed Yes, observed Yes, not observed Ye	Yes 1 1 1 1 ed	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88 2 1 0 88
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE]	Yes, observed Yes, not observed Yes, observed Yes, observed Yes, observed Yes, observed Yes, not observed Yes	Yes 1 1 1 1 edeerved	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88 2 1 0 88
15.3.1.1 15.3.1.2 15.3.1.3 15.3.1.4 15.3.2	Offsite Laboratory [ASK ONLY IF 2.2.2=2 OR 2.2.2=3 (facility uses an Next, I would like to ask you about offsite laboratory procedures. What testing services does the offsite laboratory offer this facility? Smear microscopy GeneXpert First-line drug susceptibility testing (other than GeneXpert) Second-line drug susceptibility testing Does this facility have the contact details of their offsite laboratory? [OBSERVE] Is there an up-to-date specimen dispatch list? [OBSERVE] Does the facility maintain records of results of sputum tests conducted offsite? [OBSERVE]	Yes, observed Yes, not observed Yes, observed Yes, not observed Ye	Yes 1 1 1 1 edeerved	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	DK 88 88 88 2 1 0 88 2 1 0 88 2 1 0 88

15. Man	agement of Specimens							
15.3.5.1	What is the most common type of	Lab staff						1
	specimen transport service used?	Courier service						2
	Implementing partner					•		3
		Don't know						88
		Other (specify)					96
15.3.5.2	What type of specimens are picked up?	• • • • • • • • • • • • • • • • • • • •		Only 7	TB			1
	TB and others				rs		2	
	Don't know						88	
15.3.6	Does the facility use a cooler box reserved for transportation of Yes					1		
	specimens?			No				0
				Don't	know			88
15.3.7	On average, how often does specimen tr	ansportation to	the		Γ			
	laboratory occur?			Days .				
	[ENTER 1 FOR DAILY, 2 FOR EVERY 2 DAY	YS, ETC.]		Don't	know			88
15.3.8	On average, how many days does it take	to receive the r	esults at the		Γ			
	facility?			Days .				
	[ENTER 1-60]		1	Don't	know			88
	How are TB test results returned to this f	facility?		Yes			No	DK
			Unprompte	d	Promp	ted		
15.3.9.1	Hub rider		2		1		0	88
15.3.9.2	Posta		2		1		0	88
15.3.9.3	Text message		2		1		0	88
15.3.9.4	Email		2		1		0	88
15.3.9.5	Other (specify)		2		1		0	88
15.4	Drug Susceptibility Testing (DST) [ASK O	NLY IF 3.2.1=YE	S (diagnostic f	facility	that d	oes DS	ST)]	
	In the past 12 months, what methods ha	ve been used to	detect resista	nce to	first-			
	line drugs regardless of whether these m					Yes	No	DK
	(includes National TB Reference Lab, Makerere University, etc.)?							
15.4.1						88		
15.4.2						88		
15.4.3						88		
15.4.4	Liquid culture					1	0	88
15.4.5	Any other method used to detect resista	nce to first-line	drugs? (specif	y)		1	0	88

[Observe the place where the supplies and commodities are stored and select the most appropriate answer based on your judgment. Be sure to check all available supply/commodity rooms. Do not ask anyone to answer these questions.]

16. Man	16. Management of Supplies and Commodities					
16.0	Role/responsibility of the respondent(s) for this section. [SHOULD BE "RESEARCH ASSISTANT"]					

16. Management of Supplies and Commodities								
	[DO THE STORAGE CONDITIONS FOR SUPPLIES/COMMODITIES COMPLY WITH THE FOLLOWING STANDARDS?]	Yes	No	DK				
16.1	Room or store is clean and dust- free.	1	0	88				
16.2	Supplies and commodities are stored to prevent water damage.	1	0	88				
16.3	Room or store is adequately ventilated.	1	0	88				
16.4	Room or store is properly lit.	1	0	88				
16.5	Supplies and commodities are stored away from direct sunlight.	1	0	88				
16.6	Supplies and commodities are stored without direct contact with walls or floors.	1	0	88				
16.7	Room or store has a functional thermometer.	1	0	88				
16.7.1	[ASK ONLY IF 16.7=YES] Room or store has proper temperature (27°C or less).	1	0	88				

The staff member who is best able to answer the questions in the following section is a <u>pharmacy</u> <u>staff person</u> or the <u>store manager</u>.

17. Drug	17. Drug Stock [ASK ONLY IF 2.4=YES (Treatment Facility)]					
17.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]					

[ASK TO GO TO THE MAIN SITE IN THE FACILITY WHERE ROUTINE MEDICINES ARE STORED. FIND THE PERSON MOST KNOWLEDGEABLE ABOUT STORAGE AND MANAGEMENT OF MEDICINES IN THE FACILITY. INTRODUCE YOURSELF, EXPLAIN THE PURPOSE OF THE SURVEY, AND ASK THE FOLLOWING QUESTIONS.]

I would like to know if the following medicines are available today in this facility. If any of the medicines I mention are stored in another location in the facility, please tell me where it is stored so I can go there to verify.

	Drugs and medicines available at the facility	Observed				
	during the assessment according to NTLP guidelines. [CHECK TO SEE IF AT LEAST ONE IS VALID, I.E., NOT EXPIRED]	At least one valid	None valid	Not observed	Never stocked	DK
17.1.1	Isoniazid 100 mg	3	2	1	0	88
17.1.2	Isoniazid 300 mg	3	2	1	0	88
17.1.3	3HP (combination of rifapentine and INH)	3	2	1	0	88
17.1.4	Q-TIB (combination of cotrimoxazole, isoniazid, and vitamin B6)	3	2	1	0	88
17.1.5	Pyrazinamide	3	2	1	0	88
17.1.6	Ethambutol 100 mg	3	2	1	0	88
17.1.7	Ethambutol 400 mg	3	2	1	0	88
17.1.8	Isoniazid + rifampicin (2FDC) 150/75 mg (adult formulation)	3	2	1	0	88
17.1.9	Isoniazid + rifampicin (2FDC) 75/50 mg	3	2	1	0	88
17.1.10	Isoniazid + rifampicin + pyrazinamide (RHZ) (3FDC) 75/50/150 mg	3	2	1	0	88
17.1.11	Isoniazid + rifampicin + pyrazinamide + ethambutol (4FDC) 150/75/400/275 mg	3	2	1	0	88
17.1.12	Kanamycin 1 g injection	3	2	1	0	88
17.1.13	Capreomycin 1 g injection	3	2	1	0	88

17. Drug Stock [ASK ONLY IF 2.4=YES (Treatment Facility)]								
		Observ	ed	Niet				
		At least one valid	None valid	Not observed	1 -	Never ocked	DK	
17.1.14	Amikacin 500 mg injection	3	2	1		0	88	
17.1.15	Levofloxacin 250 mg tablets	3	2	1		0	88	
17.1.16	Moxifloxacin 400 mg tablets	3	2	1		0	88	
17.1.17	Ethionamide 250 mg tablets	3	2	1		0	88	
17.1.18	Cycloserine 250 mg tablets	3	2	1		0	88	
17.1.19	Bedaquiline 100 mg tablets	3	2	1		0	88	
17.1.20	Linezolid 600 mg tablets	3	3 2			0	88	
17.1.21	Clofazimine 100 mg capsules	3	2	1		0	88	
17.2	Do you have the essential drug or medicines list? [O	BSERVE]		Yes, obse	erved		2	
				Yes, not	obser	ved	1	
				No			0	
				Don't kn	ow		88	
					Yes	No	DK	
17.3	Does the facility maintain a minimum stock level of TB medication? 1 0 88							
17.4	Did any TB medicine stockouts occur in the last six months? 1 0 8						88	
17.4.1	[ASK ONLY IF 17.4=YES]							
	Did any patient go without TB treatment because of months?	stockouts wi	thin the	last six	1	0	88	

The staff member who is best able to answer the questions in the following section is either the <u>infection control focal person</u> or the <u>TB focal person</u>.

18. Infection Control							
18.0	Role/responsibility of the respondent(s) for this section. [DO NOT ENTER A PERSON'S NAME]						
	I'm going to ask about infection prevention measures and then I'd like to see the supplies used for infection control.	Yes	No	DK			
18.1	General						
18.1.1	Has a staff member been designated as an infection prevention and control focal point with specifically articulated duties?	1	0	88			
18.1.2	Are patients routinely asked about cough when entering the facility (at the entrance gate, during check-in/registration/triage, etc.)?	1	0	88			
18.1.3	Is cough triage implemented, i.e., patients that are coughing are separated from others and fast-tracked for evaluation?	1	0	88			
18.1.4	Is there a separate waiting area in the facility to isolate potentially infectious individuals?	1	0	88			
18.1.5	Does a cough monitor or other designated person assist with separation and triage of coughing patients?	1	0	88			
18.1.6	Are surgical masks available for presumptive and confirmed TB patients?	1	0	88			
18.1.6.1	[ASK ONLY IF 18.1.6=YES] Are surgical masks worn by presumptive and confirmed TB patients?	1	0	88			

18. Infection	on Control					
				Yes	No	DK
18.1.7	Is a system in place to screen and evaluate staff for TB diseas	e?		1	0	88
18.1.7.1	[ASK ONLY IF 18.1.7=YES] Have any staff been diagnosed with active TB disease in the last 2 years?					88
	[ASK THE NEXT 2 QUESTIONS ONLY IF 18.1.7.1=YES]					
18.1.7.1.1	How many full-time staff had active TB disease in the last 2 years? Staff					
	[ENTER 0 - 1.2.4 (# of full-time staff working in TB)]	Don't know	<u>'</u>			88
18.1.7.1.2	How many part-time staff had active TB disease in the last 2 years? [ENTER 0 - 1.2.5 (# of part-time staff working in TB)]	Staff Don't know				88
18.1.8	Does this facility offer HIV testing to staff when requested,	Yes				1
10.1.0	i.e., on demand?	No Don't know				0 88
18.1.9	Where would HIV+ staff receive ART?	Within the				1
		Referred ou	•			2
		Don't know				88
		Other (spec	ify)			96
18.2	Resources in Service Areas					
20.2					l	l
	[PLEASE CHECK IF THE FOLLOWING RESOURCES USED FOR INFECTION CONTROL ARE AVAILABLE IN THE FACILITY	Yes			No	DK
	WHERE TB PATIENTS ARE RECEIVING SERVICES ON THE DAY OF ASSESSMENT – ASK TO SEE THEM]	Observed	obse	-		
18.2.1	An updated and approved infection prevention and control plan	2	1	-	0	88
18.2.2	An annual TB infection prevention and control risk assessment	2	1	-	0	88
18.2.3	Supplies for coughing patients (tissues, surgical masks, etc.)	2	1	•	0	88
18.2.4	A confidential log for all staff with presumptive or confirmed TB	2	1	-	0	88
18.2.5	Patient waiting areas are either outdoors or indoors with access to continuous fresh air	2	1	=	0	88
18.3	Supplies in Examination Areas					
	[PLEASE CHECK IF THE FOLLOWING ITEMS ARE AVAILABLE IN THE CLIENT EXAMINATION AREAS (TB TESTING AREA,	Yes				
	SERVICE PROVISION, GENERAL LAB AREAS, ETC.). FOR ITEMS THAT YOU DO NOT SEE, ASK TO HAVE THEM SHOWN TO YOU.]	Observed	No obse		No	DK
18.3.1	Running water (piped, bucket with tap or pour pitcher)	2	1	-	0	88
18.3.2	Hand washing soap (may be liquid soap)	2	1		0	88
18.3.3	Alcohol-based hand rub/hand sanitizer	2	1		0	88
18.3.4	Medical waste receptacle (pedal bin) with lid and plastic bin liners	2	1		0	88
18.3.5	Other waste receptacle	2	1	- <u> </u>	0	88
18.3.6	Sharps container (i.e., safety box)	2	1		0	88

18. Infect	ion Control						
		Y	Yes				
		Observed	Not observed	No	DK		
18.3.7	Disposable latex gloves	2	1	0	88		
18.3.8	Disinfectant (e.g., chlorine, alcohol)	2	1	0	88		
18.3.9	Single use standard disposable syringes with needles or auto-disable syringes with needles	2	1	0	88		
18.3.10	Gowns, scrubs, or clinical coats	2	1	0	88		
18.3.11	Eye protection/goggles or face protection	2	1	0	88		
18.3.12	Injection safety precaution guidelines for standard precautions	2	1	0	88		
18.3.13	Needles destroyer or sharp box	2	1	0	88		
18.3.14	Methylated spirit	2	1	0	88		
18.4	Specimen Collection						
	Are specimens collected in any of the following designated	Yes		Yes			
	areas?	Observed	Not observed	No	DK		
18.4.1	Outside the screening and treatment area	2	1	0	88		
18.4.2	Away from other patients	2	1	0	88		
18.4.3	In a separate room or area	2	1	0	88		
18.4.4	In a well-ventilated area (e.g., open air or with open windows)	2	1	0	88		
18.5	N-95 and FFP2 Respirators						
18.5.1	Are N-95 and FFP2 respirators (particulate respirators)	Yes, observ	ed		2		
	readily available for staff?	Yes, not ob	served		1		
	[ASK TO SEE THEM]	_			0		
		Don't know			88		
18.5.1.1	[ASK ONLY IF 18.5.1=YES (1, 2)]				1		
	Have staff members been trained on the proper fit of the				0		
	respirators?				88		
18.5.1.2	[ASK ONLY IF 18.5.1=YES (1, 2)]				1		
	How often do facility staff members use the N-95 and/or				2		
	FFP2 respirators according to the national IPC guidance?				3		
		וטon't know			88		

End o	End of Facility Visit							
		(a) Visit Result		(b) Interview End Time [Use the 24-hour clock system, e.g., 14:30]				
003	Visit 1	Completed	1 2 3 4 5 96	Hours Minutes				

004	Visit 2	Completed	1	
	(if needed)	Partially completed	2	
		Records unavailable	3	
		Facility refused	4	Llaura Minutas
		Postponed	5	Hours Minutes
		Other (specify)	96	

Comments/Observations [RESEARCH ASSISTANT]	
099	Please provide detailed comments about any observations you may have from the facility audit that you think are important for the research team to know (further explanation of any of the answers you recorded, clarifications, etc.).

UGANDA QUALITY OF TB SERVICES ASSESSMENT: PROVIDER INTERVIEW

Start	of Facility Visi	it			
		(a) Visit Data	(b) Interview Start Time [Use the 24-hour clock	(a)	(4)
		(a) Visit Date	I -	(c)	(d)
		[dd/mm/yyyy]	system (e.g., 14:30)]	Interviewer ID	Interviewer Name
001	Visit 1		Hours Minutes		
002	Visit 2 (if needed)		Hours Minutes		

Facili	ty Identificatio	n	
010	Region	Central 1	01
		Central 2	02
		East Central	03
		Mid Eastern	04
		Mid Northern	05
		Mid Western	06
		South Western	07
		West Nile	08
011	District		
012	County		
013	Subcounty		
014	Parish		
015	Village		
016	Facility		

	Facility Characteristics [ENSURE THAT THE ANSWERS TO QUESTIONS 020-023 MATCH WHAT IS IN THE FACILITY AUDIT]			
020	020 Is this a private facility? Yes			
021	Do providers in this facility diagnose TB in presumptive clients?	Yes	1 0	
022	Do providers in this facility prescribe treatment for TB or manage patients who are on TB treatment?	Yes	1 0	

023	[ASK ONLY IF 022=YES]	Yes	1
	Is this facility a directly observed treatment (DOT) site?	No	0
024	Do providers in this TB unit provide any HIV-related services, such as	Yes	1
	counseling, testing, care, or treatment?	No	0

Partici	pant Consent		
030	Provider number [ENTER A UNIQUE 2 DIGIT CODE TO IDENTIFY THIS PROVIDER]		
Eligibil	ity Screening Questions		
[Appro to answ have a	tions to the interviewer: each one of the clinic staff, introduce yourself (Hello. My name is) and a wer questions about their experience providing TB care at this facility. If the couple of preliminary questions. To ensure that the provider meets the crite the following information.]	y agree, tell them that y	ou
031	Do you provide care to TB patients?	Yes	1
		No	0
032	[ASK ONLY IF 031=YES]	Yes	1
	Have you been working at this facility for more than 6 months?	No	0
		[No response]	99
[If 032	=No/NR: The provider is NOT eligible for this study – thank them and find th	e next available staff	
memb	er. Be sure to select 'Provider not eligible' in the "End of Facility Visit" sectio	n at the end of the surv	ey.
If 032=	Yes: Since the provider is eligible for the study (i.e., both screening question	s are Yes), it is essential	
that yo	ou obtain their informed consent before continuing the interview. Read the	service provider consent	t
form to	o the provider and record their response below.]		
033	[SELECT THE APPROPRIATE RESPONSE BASED ON THE INFORMED	Consented	1
	CONSENT]	Declined	0
[If they	declined to give consent, (1) thank the provider, (2) record 'Provider refuse	d' in the "End of Facility	
Visit" s	ection at the end of the survey, and (3) approach another provider.		
If cons	ented, continue with the interview.]		

1. Ed	ucation and Experience		
1.1	Sex	Male	1
	[OBSERVE AND SELECT THE APPROPRIATE	Female	2
	RESPONSE. ASK ONLY IF UNSURE.]	[No response]	99
1.2.1	In what year were you born?		
	[YEAR MUST BE 1939-2001]	Year	
		Don't know	88
		[No response]	99
1.2.2	How old were you on your last birthday?		
	[AGE MUST BE 18-80. COMPARE AND CORRECT	Years	
	1.2.1 AND 1.2.2 IF THEY ARE INCONSISTENT.]	Don't know	88
		[No response]	99

1. Ed	ucation and Experience		
1.3	What was the highest level of schooling you have	No education	0
1.5	reached?	Primary	1
	redefied.	Secondary	2
		Certificate	3
		Diploma	4
		Degree	5
		Other (specify)	96
		[No response]	99
1.4	How would you best describe your current	Clinical officer	1
1	occupational category at this facility? For example,	Community health worker	2
	are you a registered nurse or physician?	Lab technician/officer	3
	are you a registered fluise of physician:	Medical doctor	4
		Nurse/midwife	5
		Physician's assistant	6
		Volunteer	7
		Other (specify)	96
		[No response]	99
1 5	Are you a manager or in charge for any clinical	Yes	1
1.5	Are you a manager or in-charge for any clinical		_
	services?	No	0
1.6	Assessment to TD for all an design and TD shoff at their	[No response]	99
1.6	Are you the TB focal or designated TB staff at this	Yes	1
	facility?	No	0
		[No response]	99
1.7	How many years and months have you been working		
	in this facility?	Years Months Months	
	[ENTER 0-35 YEARS AND 0-11 MONTHS]	[No response]	99
1.8	Typically, how many hours a week do you usually		
	work at this facility?	Hours per week	
	[ENTER 1-40]	[No response]	99
1.9	Approximately, how many patients do you personally		
	see or care for in this facility in a typical week?	Number of patients	
	[ENTER 1-200]	[No response]	999
1.10	How many years and months have you been		
	providing TB related services at this facility?	Years Months	
	[MUST BE ≤ 1.7]	[No response]	99
1.11	How many hours a week do you provide TB related		
1	services?	Hours per week	
	[MUST BE ≤ 1.8]	[No response]	99
1.12	Approximately how many TB patients, or their		
	contacts, do you personally see or care for in this	Number of patients	
	facility in a typical week?	[No response]	999
	[MUST BE ≤ 1.9]		

2. Trainin	g				
	Now I will ask about training you received on specific TB-	Ye	S		
	related services. Have you received any training, initial or	<24	>24	No	[NR]
	refresher, on [Service]?	months	months		
2.1	TB/HIV Services				
2.1.1	HIV testing and counseling for TB patients onsite	2	1	0	99
2.1.2	Referral for HIV testing and counseling for TB patients	2	1	0	99
2.1.3	TB preventive treatment (TPT), either on site or via referral	2	1	0	99
2.1.4	HIV care and treatment services to TB/HIV coinfected patients	2	1	0	99
	[ASK THE NEXT 5 QUESTIONS ONLY IF 2.1.4=YES (1, 2)]	1	•		
2.1.4.1	ART (antiretroviral therapy) for TB/HIV coinfected patients	2	1	0	99
2.1.4.2	Identification of TB/HIV drug interactions	2	1	0	99
2.1.4.3	Identification of immune reconstitution inflammatory syndrome (IRIS)	2	1	0	99
2.1.4.4	Cotrimoxazole preventive therapy (CPT) for TB/HIV coinfected patients	2	1	0	99
2.1.4.5	Viral load testing for TB/HIV coinfected patients	2	1	0	99
	The root complete (2) and complete patients	_			
2.2	TB Diagnostic Services				
	Have you received any training, initial or refresher, on	Ye	S	No	[NR]
	[Service]?	<24 mo	>24 mo	No	[IVIV]
2.2.1	Diagnosis of TB by clinical symptoms and signs	2	1	0	99
2.2.2	Diagnosis of TB by sputum smear microscopy	2	1	0	99
2.2.3	Diagnosis of TB by X-ray	2	1	0	99
2.2.4	Diagnosis of TB by Xpert MTB/RIF (GeneXpert)	2	1	0	99
2.2.5	Diagnosis of TB by TB LAM (urine test)	2	1	0	99
2.2.6	Diagnosis of drug-resistant TB (DR-TB)	2	1	0	99
	[ASK THE NEXT 2 QUESTIONS ONLY IF 2.2.6=YES (1, 2)]		1		ı
2.2.6.1	TB culture or growth medium (e.g., MGIT 960)	2	1	0	99
2.2.6.2	Line probe assays (LPA)	2	1	0	99
2.2.7	Referral for DR-TB diagnosis	2	1	0	99
2.3	TB Treatment Services				
	Have you received any training, initial or refresher, on	Ye	S	No	[NID]
	[Service]?	<24 mo	>24 mo	NO	[NR]
2.3.1	Prescription of drugs for TB treatment	2	1	0	99
2.3.2	DOT	2	1	0	99
2.3.3	Video DOT	2	1	0	99
2.3.4	Digital adherence technologies (DAT)	2	1	0	99
2.3.5	TB treatment follow-up services (e.g., phone calls or home				
	visits to TB patients if they miss an appointment, text	2	1	0	99
	message reminders to support patients' adherence to		_		
	medications and treatment, etc.)				

2. Training					
	Have you received any training, initial or refresher, on Yes		No	[NR]	
	[Service]?	<24 mo	>24 mo	INO	נאוגן
2.3.6	Identification of and referral for patients who fail treatment	2	1	0	99
2.3.7	Treatment of DR-TB	2	1	0	99
2.3.8	Referral for DR-TB treatment	2	1	0	99

3. TB Services Provided					
3.1	Screening				
	Now I will ask if you currently provide certain TB-re	lated services. Have you	Yes	No	[NR]
	provided [Service] in the last 12 months?		1.03		
3.1.1	Screening of TB by clinical symptoms and signs		1	0	99
3.1.2	Screening of TB by X-ray		1	0	99
3.2	TB Diagnostic Services [ASK ONLY IF 021=YES (diag	nostic facility)]			
	Have you provided [Service] in the last 12 months?		Yes	No	[NR]
3.2.1	Diagnosis of TB by clinical symptoms and signs		1	0	99
3.2.2	Diagnosis of TB by conventional X-ray		1	0	99
3.2.3	Diagnosis of TB by digital X-ray		1	0	99
3.2.4	Diagnosis of TB by computer assisted digital X-ray (CAD4TB)	1	0	99
3.2.5	Diagnosis of TB by smear microscopy		1	0	99
3.2.6	Diagnosis of TB by Xpert MTB/RIF (GeneXpert) in this facility		1	0	99
3.2.7	What is the most common method you use for	Clinical diagnosis	liagnosis		1
	diagnosing TB in this facility?	X-ray			2
		Microscopy			3
		GeneXpert			4
		Other (specify)			
					96
		[No response]			99
			Yes	No	[NR]
3.2.8	Have you provided first-line drug susceptibility test months?	ing (DST) in the last 12	1	0	99
	[ASK THE NEXT 4 QUESTIONS ONLY IF 3.2.8=YES]		V	NI-	[NID]
	What methods do you use to detect resistance to fi	rst-line drugs?	Yes	No	[NR]
3.2.8.1	Xpert MTB/RIF (GeneXpert) to detect resistance to	rifampicin	1	0	99
3.2.8.2	Line probe assays (e.g., MTBDRplus to MTBDRsl)		1	0	99
3.2.8.3	Culture		1	0	99
3.2.8.5	Do you use any other method to detect resistance t	to first-line drugs?	1	0	99
	(specify)		1	0	99
	Have you provided [Service] in the last 12 months?		Yes	No	[NR]
3.2.9	[ASK ONLY IF 3.2.8=NO or NR]		1	0	99
	Referral for first-line DST		1	U	99
3.2.10	Second-line DST		1	0	99

3. TB Se	rvices Provided			
	[ASK THE NEXT 4 QUESTIONS ONLY IF 3.2.10=YES]		.,	[NID]
	What methods do you use to detect resistance to second-line drugs?	Yes	No	[NR]
3.2.10.2	Line probe assays (e.g., MTBDRplus to MTBDRsl)	1	0	99
3.2.10.3	Solid culture	1	0	99
3.2.10.4	Liquid culture	1	0	99
3.2.10.5	Do you use any other method to detect resistance to second-line drugs? (specify)	1	0	99
3.2.11	[ASK ONLY IF 3.2.10=NO or NR] Have you provided referral for second-line DST in the last 12 months?	1	0	99
3.3	TB Treatment Services [ASK ONLY IF 022=YES (treatment facility)]			
	Have you provided [Service] in the last 12 months?	Yes	No	[NR]
3.3.1	Prescription of drugs for TB treatment	1	0	99
3.3.2	TB treatment and follow-up	1	0	99
3.3.3	[ASK ONLY IF 023=YES (DOT facility)] DOT	1	0	99
3.3.4	Video DOT	1	0	99
3.3.5	Reminder phone calls or text messages to support patients' adherence to treatment	1	0	99
3.3.6	Patient tracking of those who miss an appointment	1	0	99
	[ASK THE NEXT 2 QUESTIONS ONLY IF 3.3.6=YES]			
3.3.6.1	Follow-up phone calls or text messages to TB patients if they miss an appointment	1	0	99
3.3.6.2	Home visits to TB patients if they miss an appointment	1	0	99
3.3.7	Treatment initiation or follow-up of DR-TB	1	0	99
3.3.8	[ASK ONLY IF 3.3.7=NO or NR] Referral for DR-TB treatment initiation or follow-up	1	0	99
3.4	TB/HIV Services [ASK ONLY IF 024=YES (TB unit provides TB/HIV services)]			
	Have you provided [Service] in the last 12 months?	Yes	No	[NR]
3.4.1	HIV testing and counseling for TB patients onsite	1	0	99
3.4.2	Referral for HIV testing and counseling for TB patients	1	0	99
3.4.3	TPT	1	0	99
	[ASK THE NEXT 3 QUESTIONS ONLY IF 3.4.3=YES] What type of TPT do you provide?	Yes	No	[NR]
3.4.3.1	INH (6, 9, 12 months or continuous)	1	0	99
3.4.3.2	3HP (a combination of rifapentine and INH) [NOTE: NOT TO BE CONFUSED WITH RH]	1	0	99
3.4.3.3	Q-TIB (a combination of cotrimoxazole, isoniazid, and vitamin B6)	1	0	99
	Have you provided [Service] in the last 12 months?	Yes	No	[NR]
3.4.4	HIV care and treatment services to TB/HIV co-infected patients	1	0	99
	[ASK THE NEXT 4 QUESTIONS ONLY IF 3.4.4=YES]			
3.4.4.1	CPT for TB/HIV coinfected patients	1	0	99
3.4.4.2	Viral load testing for TB/HIV co-infected patients	1	0	99

3. TB Ser	3. TB Services Provided				
		Yes	No	[NR]	
3.4.4.3	ART for TB/HIV co-infected patients	1	0	99	
3.4.4.3.1	[ASK ONLY IF 3.4.4.3=YES]	1	0	99	
	Screening for symptoms of anti-TB and ART drug interactions		_		

4.1	Do you conduct contact tracing for TB patients diagnosed and/or treated in	Yes	1
	this facility?	No	0
		[No response]	99
	[IF 4.1=YES, CONTINUE WITH THE REST OF THIS SECTION; OTHERWISE, SKIP	TO THE NEXT SEC	TION]
	The next set of questions are about TB contact tracing. Take your time to ans provide as much detail as you can.	wer these question	ns and
4.2	Which TB patients are prioritized for tracing their contacts? [SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INS	STEAD, ASK	
	"ANYONE ELSE?"]	·	
	All TB patients should have their contacts traced		1
	Bacteriologically confirmed pulmonary TB patients (PBC)		2
	Children under five years who are diagnosed with TB		3
	TB patients with DR-TB		4
	People living with HIV or other illnesses that compromise the immune system Other (specify)		5 96
	[None of the above/no response]		99
4.3	How do you identify contacts of TB patients? [SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INS "ANY OTHER MEANS?"]	STEAD, ASK	
	Outreach contact tracing (includes working with the District TB and Leprosy S	supervisor [DTLS]	
	and local leaders)		1
	TB patients provide a list of their contacts		2
	TB patients are asked to bring their contacts to the facility for evaluation		3
	Village Health Teams (VHTs) and/or community linkage facilitators		4
	We visit the households and communities where the patients live following d	_	
	patient		5
	Other (specify)		96
	[None of the above/no response]		99

4.4	Which contacts are included in contact investigation?						
7.7	[SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NO	OT PROMPT. II	USTE	Δη Δς	к		
	"ANYONE ELSE?"]			(12)			
	Anyone in contact with the patient in the last 3 months					1	
	Close friends who spent time with the index case					2	
	Contacts who have HIV					3	
	Household contacts (includes adults and children)					4	
	Only the children living in the household					5	
	Neighbors					6	
	Workplace or school contacts					7	
	Other (specify)					96	
	[None of the above/no response]					99	
				Yes	No	[NR]	
4.5	Do you provide HIV counseling and testing to contacts?			1	0	99	
	[ASK THE NEXT 5 QUESTIONS ONLY IF 4.5=YES]						
	How do you manage any contacts who are tested for HIV and	IIV-	Yes	No	[NR]		
	positive?						
4.5.1	Refer to HIV care and treatment center (onsite or offsite)			1	0	99	
4.5.2	Provide counseling onsite			1	0	99	
4.5.3	Provide TPT			1	0	99	
4.5.4	Collect sputum samples			1	0	99	
4.5.5	Do you do anything else? (specify)			1	0	99	
4.6	Do you provide TPT for contacts of pulmonary-diagnosed TB patients on first-						
	line treatment?						
	[ASK THE NEXT 4 QUESTIONS ONLY IF 4.6=YES]						
	Which contacts receive TPT?			Yes	No	[NR]	
4.6.1	Children under 5 years old			1	0	99	
4.6.2	Pregnant women			1	0	99	
4.6.3	People living with HIV/AIDS identified through contact investi	gation		1	0	99	
4.6.4	Anyone else? (specify)	<u> </u>		1	0	99	
4.7	Do you collect and report routine data on contact investigation	n2	- T v			1	
4.7	bo you collect and report routille data on contact livestigation	ш		es o		0	
				lo resp		99	
	[IF 4.7=YES, CONTINUE WITH THE REST OF THIS SECTION; OT	HERWISE SKI					
	Which forms or tools do you use to collect and report data	Us		TITE IV			
	on contact investigation? [OBSERVE]			lot	Not	[NR]	
	on contact investigation: [OSOZITVZ]	Observed		erved	used	[1414]	
4.7.1.1	Contact investigation form/book	2	000	1	0	99	
4.7.1.2	Contact tracing form/book	2		1	0	99	
4.7.1.3	Presumptive TB register	2		1	0	99	
4.7.1.4	VHT contact book	2		1	0	99	
4.7.1.5	Other (specify)	-					
-7.7.±.J	Note: please include any registers, books, or forms that you	2		1	0	99	
	use that are supplied by implementing partners	_		-			

4. TB C	ontact Tracing			
	What type of information do you collect and report on contact investigation?	Yes	No	[NR]
4.7.2.1	Proportion of pulmonary bacteriologically-confirmed index patients registered in a particular quarter whose contacts were traced	1	0	99
4.7.2.2	Proportion of contacts of pulmonary bacteriologically-confirmed index patients screened for TB	1	0	99
4.7.2.3	Proportion of contacts with TB signs or symptoms	1	0	99
4.7.2.4	Proportion of contacts with TB signs or symptoms who were evaluated	1	0	99
4.7.2.5	Proportion of diagnosed TB patients found through contact investigation who started treatment	1	0	99
4.7.2.6	Proportion of under 5 years old contacts started on TPT	1	0	99
4.7.2.7	Proportion of newly diagnosed HIV-positive individuals started on TPT	1	0	99
4.7.2.8	Proportion of contacts who were provided with health education/TB awareness	1	0	99
4.7.2.9	Do you collect any other information? (specify) ———————————————————————————————————	1	0	99

5. Ped	iatric TB				
	The next set of questions focus on pediatric TB.				
5.1	General Knowledge				
	Please respond to the following statements by saying if you agree or disagree with them.	Agree	Disagree	Not sure	[NR]
5.1.1	A child with TB disease will always have a cough.	1	0	88	99
5.1.2	Children with TB and HIV are at greater risk of complications of TB than children with TB but without HIV.	1	0	88	99
5.1.3	Most pediatric patients with TB disease will show the typical signs and symptoms of TB disease.	1	0	88	99
5.1.4	Children younger than 2 years old are at greatest risk of the most serious forms of TB, such as TB meningitis and miliary TB.	1	0	88	99
5.1.5	Children with latent TB infection are not contagious, have no symptoms, and have normal exams and chest X-rays.	1	0	88	99
5.1.6	Children are usually infected with TB by someone in their household.	1	0	88	99
5.1.7	Children with TB disease indicate recent transmission in the community or household.	1	0	88	99
5.1.8	Not all people with latent TB infection will develop TB disease, but young children and those with compromised immune systems are at much greater risk.	1	0	88	99
5.2	Recognizing TB in Children				

5. Pedi	iatric TB						
	Please respond to the following statements by saying if you are not likely, somewhat likely, or likely to suspect TB in a child with the following symptoms.	Not likely	Somewhat likely	Lik	cely	Don't know	[NR]
5.2.1	Fever and cough for 2 weeks	1	2		3	88	99
5.2.2	Failure to thrive (such as low weight for age, low energy level, tired, etc.)	1	2	,	3	88	99
5.2.3	A sore throat and fever	1	2		3	88	99
5.2.4	Pneumonia that is unresponsive to antibiotics	1	2		3	88	99
5.2.5	Sudden onset of a fever and nasal congestion	1	2		3	88	99
5.2.6	A child with fever and cough whose family member has known TB	1	2		3	88	99
5.3	Diagnosis of TB in Children						
	Next, I would like to ask how you routinely evaluate a child for TB, either at your facility or by referring the child to another facility. Do you use [method]?					DK	[NR]
5.3.1	Clinical signs and symptoms (physical exam)			1	0	88	99
5.3.2	Tuberculin skin test (TST or Mantoux)			1	0	88	99
5.3.3	Chest X-ray			1	0	88	99
5.3.4	HIV test			1	0	88	99
5.3.5	Sputum specimen for smear only			1	0	88	99
5.3.6	Sputum specimen for smear and culture			1	0	88	99
5.3.7	Sputum specimen for GeneXpert			1	0	88	99
5.3.8	Gastric aspiration			1	0	88	99
5.3.9	History of contact with TB patient or person with a ch	ronic cou	ıgh	1	0	88	99
5.3.10	Anything else? (specify)			1	0	88	99
5.4	Which pediatric TB patients do you refer for HIV testir [SELECT ALL THAT THE RESPONDENT MENTIONS, BUT "ANYONE ELSE?"]	_	T PROMPT. I	NSTE	AD, A	SK	
	None						1
	Those under the age of 1						2
	Those over the age of 1						3
	Those with risk factors for HIV, such as a mother with						4
	Those with signs and symptoms of HIV/AIDS, such as of	pportur	nistic infectio	ns			5
	Other (specify)						96
	[No response]						99

6. TB Case Management

I want to ask some more questions about the management and care of TB patients as part of your work in this facility.

6. TB Case Management 6.1 The interpersonal relationship between provider and patient is very important for successful treatment outcome, especially since TB requires taking medications for many months. What are some things you do to establish rapport and build trust with your patients? **ISELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INSTEAD, ASK** "ANYTHING ELSE?"] Be consistent in what is done and told to the patient 1 Be flexible in meeting the patient's needs 2 Communicate clearly 3 Conduct home visits (going to clients' houses, learn more about their daily life, etc.) 4 Contact them when they miss treatment to show that you are looking out for them 5 Have an open mind about the patient's cultural beliefs 6 Listen carefully to the patient 7 Provide counseling to the patient to show that you care about them 8 Provide encouragement and interact with patient in a friendly manner 9 Recognize and address the patient's fears about the illness 10 Suggest behavior changes respectfully 11 Treat the patient with dignity and respect 12 Other (specify) 96 [None of the above/no response] 99 6.2 [ASK ONLY IF 021=YES (diagnostic facility)] As part of the initial patient assessment to determine their understanding of TB, what do you ask the patient to tell or explain to you? [SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INSTEAD, ASK "ANYTHING ELSE?"] Personal information (professional activity, living situation, contact information, etc.) 1 Patient's previous medical/psychosocial history (including whether they had TB before) 2 Attitudes/beliefs towards TB 3 Knowledge of TB (transmission, treatment duration, etc.) 4 5 Ability to follow the TB treatment plan 6 Potential barriers to treatment (lack of transportation, TB medications too expensive, etc.) ... 7 Resources (family, other social support, finances, etc.) Other (specify) 96 [None of the above/no response] 99

6. TB Case Management 6.3 (a) To ensure your patients have a good understanding of the treatment process, what type of information or topics, excluding TB/HIV, are discussed with patients during diagnosis and treatment visits? **ISELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INSTEAD, ASK** "ANYTHING ELSE?"] What TB is 1 2 Signs and symptoms of TB 3 How TB is spread (transmission) 4 How to limit the spread of TB to others 5 Test results That TB can be cured 6 7 The importance of taking medications regularly..... 8 How the medications should be taken (dosage, frequency, etc.) 9 The importance of taking medications for the full course of treatment How long treatment will last (including explaining the different phases) 10 The need for a treatment supporter 11 12 The options available for treatment support (e.g., DOT) Treatment status or progress (treatment phase the patient is in)..... 13 What to do if they run out of their medications 14 Possible side effects of TB medication 15 What to do if they experience side effects from the TB medication 16 17 Nutrition Good practices (no smoking or drinking alcohol, good hygiene, infection control and prevention, such as staying outside or opening windows inside, etc.) 18 Other (specify) 96 99 [None of the above/no response] [CONTINE WITH THE (b) QUESTIONS ONLY IF 6.3 (a)<99] (b) For each type of information you mentioned, please tell me if it is given verbally and/or in writing (includes pamphlets, leaflets, Written Verbally Both [NR] brochures, or other take-home materials or medical records/prescriptions). [VALID ONLY IF 6.3 (a)=1] 2 1 3 99 1. What TB is [VALID ONLY IF 6.3 (a)=2] 1 2 3 99 2. Signs and symptoms of TB [VALID ONLY IF 6.3 (a)=3] 1 99 2 3 3. How TB is spread (transmission) [VALID ONLY IF 6.3 (a)=4] 1 2 3 99 4. How to limit the spread of TB to others [VALID ONLY IF 6.3 (a)=5] 1 2 3 99 5. Test results [VALID ONLY IF 6.3 (a)=6] 1 2 3 99 6. That TB can be cured [VALID ONLY IF 6.3 (a)=7] 1 2 3 99 7. The importance of taking medications regularly

6. TB	Case Management				
		Verbally	Written	Both	[NR]
	[VALID ONLY IF 6.3 (a)=8]	1	2	2	00
	8. How the medications should be taken (dosage, frequency, etc.)	1	2	3	99
	[VALID ONLY IF 6.3 (a)=9]				
	9. The importance of taking medications for the full course of	1	2	3	99
	treatment				
	[VALID ONLY IF 6.3 (a)=10]				
	10. How long treatment will last (including explaining the different	1	2	3	99
	phases)				
	[VALID ONLY IF 6.3 (a)=11]	1	2	3	99
	11. The need for a treatment supporter	1	2	3	99
	[VALID ONLY IF 6.3 (a)=12]	1	2	2	99
	12. The options available for treatment support (e.g., DOT)	1	2	3	99
	[VALID ONLY IF 6.3 (a)=13]				
	13. Treatment status or progress (treatment phase the patient is	1	2	3	99
	in)				
	[VALID ONLY IF 6.3 (a)=14]	1	2	2	00
	14. What to do if they run out of their medications	1	2	3	99
	[VALID ONLY IF 6.3 (a)=15]	1	2	2	00
	15. Possible side effects of TB medication	1	2	3	99
	[VALID ONLY IF 6.3 (a)=16]				
	16. What to do if they experience side effects from the TB	1	2	3	99
	medication				
	[VALID ONLY IF 6.3 (a)=17]	1	2	3	99
	17. Nutrition	1	2	3	99
	[VALID ONLY IF 6.3 (a)=18]				
	18. Good practices (no smoking or drinking alcohol, good hygiene,	1	2	3	99
	infection control and prevention, such as staying outside or	1		3	33
	opening windows inside, etc.)				
	[VALID ONLY IF 6.3 (a)=96]	1	2	3	99
	96. Other	_		,	33
6.4	(a) During consultations or counseling sessions, what type of informations	ation do yo	u discuss w	ith TB	
	patients concerning TB/HIV coinfection (assuming you do <u>not</u> know to				
	[SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PRO	MPT. INSTE	AD, ASK		
	"ANYTHING ELSE?"]				
	General information about TB/HIV coinfection				1
	HIV transmission/HIV prevention (including risk factors)				2
	Advise TB patients to get tested for HIV				3
	HIV care and treatment services to TB/HIV coinfected patients				4
	Treatment adherence for TB and for HIV				5
	TB is curable, but HIV is not so treatment must be continued				6
	TB/HIV drug interactions/side effects				7
	What to do if they experience TB/HIV drug interactions				8
	Other (specify)				96
	[None of the above/no response]				99

6. TB Case Management							
[CONTINE WITH THE (b) QUESTIONS ONLY IF 6.4 (a)<99]							
(b) For each type of information you mentioned, please tell me if it is given verbally and/or in writing (includes pamphlets, leaflets, brochures, or other take-home materials or medical records/prescriptions)	Verbally	Written	Both	[NR]			
[VALID ONLY IF 6.4 (a)=1] 1. General information about TB/HIV coinfection	1	2	3	99			
[VALID ONLY IF 6.4 (a)=2] 2. HIV transmission/HIV prevention (including risk factors)	1	2	3	99			
[VALID ONLY IF 6.4 (a)=3] 3. Advise TB patients to get tested for HIV	1	2	3	99			
[VALID ONLY IF 6.4 (a)=4] 4. HIV care and treatment services to TB/HIV coinfected patients	1	2	3	99			
[VALID ONLY IF 6.4 (a)=5] 5. Treatment adherence for TB and for HIV	1	2	3	99			
[VALID ONLY IF 6.4 (a)=6] 6. TB is curable, but HIV is not so treatment must be continued	1	2	3	99			
[VALID ONLY IF 6.4 (a)=7] 7. TB/HIV drug interactions/side effects	1	2	3	99			
[VALID ONLY IF 6.4 (a)=8] 8. What to do if they experience TB/HIV drug interactions	1	2	3	99			
[VALID ONLY IF 6.4 (a)=96] 96. Other	1	2	3	99			
[ASK ONLY IF 022=YES (treatment facility)] What do you do when a patient misses their treatment? [SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INSTEAD, ASK "ANYTHING ELSE?". IF THE PROVIDER SAYS THAT ANY OF THESE ACTIONS ARE DONE BY VHTS OR COMMUNITY LINKAGE FACILITATORS, SELECT THEM.] Nothing							

7. Infection Prevention and Control

Now I would like to ask you some questions about your knowledge and practices to prevent transmission of TB among health care workers and patients within the facility.

7. Infe	ection Prevention and Control					
7.1	Training					
7.1.1	control?		onse]			
7.1.1.1	[ASK ONLY IF 7.1.1=YES] With the hand the training occur? Over	Within the past 24 months Over 24 months ago [No response]			S	2 1 99
7.2	Practices					
	What behaviors and strategies do you adopt to prevent transmissi this facility?	ion of TB at		Yes	No	[NR]
7.2.1	Do you use a respirator whenever treating TB presumptive or contraction patients?	firmed		1	0	99
7.2.2	Do you give priority to coughing patients, i.e. attend to patients w coughing first?	ho are		1	0	99
7.2.3	Do you educate TB patients on cough etiquette, i.e. covering their mouth with hand, tissue, or elbow while coughing or sneezing, not spitting on the floor, etc.?				0	99
7.2.4	Do you keep all windows open?	<u> </u>		1	0	99
7.2.5	Do you turn on fans to exhaust air outside the room, or blow air in the direction away from others while treating TB presumptive or confirmed cases?				0	99
7.2.6	Are you aware of the sitting arrangement with the patient, i.e., patient not coughing in front of the health worker with the wind blowing towards the health worker?					99
7.2.7	Do you request TB diagnostic testing if the patient is symptomatic	?		1	0	99
7.2.8	Do you always screen all family members of confirmed TB patients symptoms?	s for TB		1	0	99
7.2.9	Do you discuss with family members or those living with your TB patients, basic information and skills to protect household members and contacts from infection?				0	99
7.2.10	Anything else? (specify)			1	0	99
7.3	Knowledge					
	I have a few more questions about preventing transmission of TB the facility.	within	Yes	No	DK	[NR]
7.3.1	Should doors and windows be left open whenever a patient presu confirmed to have TB is in the room?	med or	1	0	88	99
7.3.2	Can fans (ventilators) be used in TB wards to reduce the transmiss TB?	ion of	1	0	88	99
7.3.3	Should presumed or confirmed TB patients be separated from oth patients?	er	1	0	88	99
7.3.4	Should health care providers minimize the time TB patients spend health facility?	in the	1	0	88	99
7.3.5	Can surgical masks protect health care providers from inhaling the bacteria?	e TB	1	0	88	99

7. Infection Prevention and Control								
		Yes	No	DK	[NR]			
7.3.6	Can the use of respiratory protection, such as N95 particulate respirators, by health care providers protect them from inhaling the TB bacteria?	1	0	88	99			

8. TE	8. TB Stigma								
	I am going to read to you some statements and I would like you to tell me to what extent you agree or disagree, ranging from 1-strongly disagree to 4-strongly agree. You can provide your answer as a number between 1 and 4. When I ask you these questions, I want you to think about the colleagues that you work with at this facility. [SD=STRONGLY DISAGREE; D=DISAGREE; A=AGREE; SA=STRONGLY AGREE]								
8.1	Attitudes toward Health Care Workers								
		SD	D	А	SA	Not sure	[NR]		
8.1.1	Some health workers in this facility who are suspected of having TB are stigmatized.	1	2	3	4	88	99		
8.1.2	Some health workers in this facility avoid contact with co-workers whom they think may have TB.	1	2	3	4	88	99		
8.1.3	Some health workers in this facility would not want to eat or drink with a co-worker whom they think has TB.	1	2	3	4	88	99		
8.1.4	Some health workers in this facility are stigmatized when others find out that they have gone for TB screening.	1	2	3	4	88	99		
8.1.5	Some health workers in this facility feel uncomfortable working near co-workers who have TB.	1	2	3	4	88	99		
8.2	Attitudes toward TB Patients								
8.2.1	Some health workers stay away from TB patients.	1	2	3	4	88	99		
8.2.2	Some health workers feel getting TB is a person's own fault.	1	2	3	4	88	99		
8.2.3	Some health workers feel angry towards TB patients.	1	2	3	4	88	99		
8.2.4	Some health workers think it would be good for TB patients to be isolated during the intensive phase of treatment.	1	2	3	4	88	99		

9. Su	9. Supervision								
	Now I would like to ask you some questions about supervision that you have personally received.								
9.1	Has anyone from a higher or upper-level office (e.g., from a DTLS [District TB/Leprosy Supervisors], regional office, or central office) ever come for a supervisory and monitoring visit to check your work?	No[No response]	1 0 99						
9.1.1	[ASK ONLY IF 9.1=YES] When was the last time someone from an upper-level office (came here on a supervisory visit?	Within the past 3 months More than 3 month ago [No response]	2 1 99						
	[ASK THE NEXT 3 QUESTIONS ONLY IF 9.1.1=2 (within 3 months)]								

9. S	upervision						
9.2	During the past 3 months, how many times have you been supervised or monitored by someone from an upper-level office? [ENTER 1-12]	Visits [No response]	99				
9.3	The last time you were personally supervised, what did your supervisor do during the visit? [SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT. INSTEAD, ASK "ANYTHING ELSE?"]						
	Assess the pharmacy (drug stockout, expiry, records, etc.)						
9.4	[None of the above/no response]	Yes, observed Yes, not observed No [No response]	2 1 0 99				

10. Inc	centives and Improvements			
10.1	[ASK ONLY IF 020=YES (private facility)]	Yes	1	
	Do you receive discount medicine or free medical care?	No	0	
		[No response]	99	
10.2	In addition to your official salary (wages), what other non-monetary received for the work you do? [READ THE OPTIONS LISTED BELOW "NONE" AND SELECT ALL THAT	·		
	[None] Leave or other time off/vacation			
			1	
	Uniforms, gowns, clinical coats, scrubs, vests, caps, etc. to wear at w		2	
	Training/conferences		3	
	Other (specify)		96	
	[No response]		99	
10.3	As a TB service provider or health worker, what are the three most i done to improve your ability to provide high quality TB care to your 1)	. •		

End of Facility Visit					
		(a) Visit Result		(b) Interview End Time [Use the 24-hour clock system (e.g., 14:30)]	
003	Visit 1	Completed Partially completed Provider unavailable Provider refused Postponed Other (specify)	1 2 3 4 5	Hours Minutes	
004	Visit 2 (if needed)	Completed Partially completed Provider unavailable Provider refused Other (specify)	1 2 3 4	Hours Minutes	

THANK YOUR RESPONDENT AND MOVE TO THE NEXT DATA COLLECTION POINT IF DIFFERENT FROM CURRENT LOCATION. BE SURE TO COMPLETE THE LAST ITEM IN THE QUESTIONNAIRE (BELOW).

Comr	Comments/Observations [RESEARCH ASSISTANT]					
099	Please provide detailed comments or observations you may have about this interview (issues with questions, challenges in determining which response to select, etc.).					

UGANDA QUALITY OF TB SERVICES ASSESSMENT: PATIENT INTERVIEW

Start	of Facility Vis	it			
001	Visit 1	(a) Visit Date [dd/mm/yyyy]	(b) Interview Start Time [Use the 24-hour clock system, e.g., 14:30] Hours Minutes	(c) Interviewer ID	(d) Interviewer Name
002	Visit 2 (if needed)	//	Hours Minutes		
Facili	ity Identificati	on			
010	Region	Central 2 East Central Mid Eastern Mid Northern Mid Western South Western			01 02 03 04 05 06 07
011	District				
012	County				
013	Subcounty				
014	Parish				
015	Village				
016	Facility				
ОВТА	INING PROC	ESS.]	OR INK PEN AVAILABLE B	BEFORE START	ING THE CONSENT-
	cipant Consen				
020	Patient num [ENTER A UI PATIENT]	ber NIQUE 2 DIGIT CODE	TO IDENTIFY THIS		
Eligib	oility Screening	g Questions			

Instructions to the interviewer:

[When a patient has finished his/her consultation with the clinic staff, introduce yourself (Hello. My name is) and ask him/her if s/he is willing to answer questions about their experience receiving TB care at this facility. If they agree, tell them that you have a few preliminary questions. To ensure that the patient meets the criteria for the study, please obtain the following information.]

021	[Are they at least 15 years old? Ask if you're not sure.]	Yes	1
		No	0
022	[ASK ONLY IF 021=YES]	No, they do not have TB	0
	Have you been diagnosed with TB or are you being treated	Yes, "normal" TB (drug susceptible)	1
	for TB at this facility? If so, what type of TB do you have?	Yes, "not normal" TB (drug resistant)	2
		Yes, unknown TB type	3
		Don't know if they have TB	88
		[No response]	99
023	[ASK ONLY IF 022=YES (1-3)]		
	[If 022=1 (drug susceptible)] Have you been receiving TB	Yes	1
	treatment at this facility for at least 2 weeks?	No	0
	If 022=2 or 3 (drug resistant/unknown)] Have you been	[No response]	99
	receiving TB treatment at this facility for at least 4 weeks?		

[If any of the screening questions are No, Don't know, or No response, the patient is NOT eligible for this study – thank them and wait for the next available patient.

If the patient is eligible for the study (i.e., all questions are Yes), it is essential that you gain their informed consent before beginning the interview. Read the patient consent form to the patient and record their response below.]

(024	[SELECT THE APPROPRIATE RESPONSE BASED ON THE	Consented	1
		INFORMED CONSENT]	Declined	0

[If they declined to give consent, (1) thank the patient, (2) fill in the patient refusal form, (3) record "Patient refused" in the "End of Facility Visit" section at the end of the survey, and (4) wait for another patient. If consented, continue with the interview.]

1. Pat	cient Characteristics		
1.1	Sex	Male	1
	[OBSERVE AND SELECT THE APPROPRIATE	Female	2
	RESPONSE. ASK ONLY IF UNSURE.]	[No response]	99
1.2.1	In what year were you born?		
	[YEAR MUST BE 1929-2004]	Year	
		Don't know	88
		[No response]	99
1.2.2	How old were you on your last birthday?		
	[YEARS MUST BE 15-90. COMPARE AND CORRECT	Years	
	1.2.1 AND 1.2.2 IF THEY ARE INCONSISTENT BY	Don't know	88
	MORE THAN 3 YEARS]	[No response]	99

1. Pati	ent Characteristics		
1.3	What is the highest level of education you have	No education	0
	completed?	Primary	1
		Secondary (O and A levels)	2
		More than secondary	3
		[No response]	99
1.4	What is your marital status now?	Never married	1
		Married/cohabiting	2
		Divorced/separated/widowed	3
		[No response]	99
1.5	Do you live in an urban or rural area?	Urban	1
	NB: Urban area includes cities, and municipal or	Rural	2
	town councils	[No response]	99
1.6	What is your employment status?	Business	1
	, , ,	Civil servant	2
		Farmer	3
		Healthcare worker	4
		Housewife/husband	5
		Skilled labourer	6
		Student	7
		Unemployed	8
		Other (specify)	9
		[No response]	99
1.7	Is this health facility close enough for you to get here	Yes	1
	easily?	No	0
		[No response]	99
1.8	What type of transportation do you use most often	Bicycle	1
	to get to this facility?	Bus	2
	,	Car	3
	[SELECT ALL THAT APPLY]	Motorcycle/Boda boda	4
	,	Taxi/Matatu	5
		Walking	6
		Other (specify)	96
		[No response]	99
1.9	On average, how long does it take you to get to this		
	facility from your home?		
	[HOURS MUST BE 0-12; MINUTES MUST BE 0-59]	Hours Minutes	
	, , , , , , , , , , , , , , , , , , , ,	Don't know	88
		[No response]	99
1.10	Do you smoke?	Yes	1
		No	0
		[No response]	99
1.10.1	[ASK ONLY IF 1.10=YES]	Yes	1
1.10.1	Has a healthcare worker at this facility talked with	No	0
			_
	you about quitting smoking?	[No response]	99

2. Cas	cade of Care		
	Now, I would like to ask about the care that you have rece	eived for this disease.	
2.1	How long after you first started having symptoms, such	Within 1 week	1
	as coughing, did you go to the clinic/health facility?	1 -2 weeks	2
		More than two weeks	3
		Don't know	88
		[No response]	99
2.2	When you suspected that you might have this disease,	At this clinic/facility	1
	where did you get tested?	At a different clinic/facility	2
		Don't know	88
		[No response]	99
2.3	How long after you were tested were you told you had	Within two days	1
	this disease?	Within one week	2
		1-2 weeks	3
		More than two weeks	4
		Don't know	88
		[No response]	99
2.4	How long after you were told you had this disease did	Within two days	1
	you start treatment?	Within one week	2
		1-2 weeks	3
		More than two weeks	4
		Don't know	88
		[No response]	99
2.5	How long have you been on treatment?	Less than 3 months	1
		3-6 months	2
		7-9 months	3
		10-24 months	4
		More than 2 years	5
		Don't know	88
		[No response]	99
2.6	What phase (or stage) of treatment are you in now?	Intensive	1
		Continuation	2
		Don't know	88
		Other (specify)	96
		[No response]	99
2.7	Who supervises your treatment, i.e., who is your	No one	0
	treatment supporter?	Healthcare worker at this facility	1
		Healthcare worker in the	
		community	2
		Family member	3
		Coworker	4
		Other (specify)	96
		[No response]	99
2.7.1	[ASK ONLY IF 2.7=1-96 OR OTHER]		
	On average, how many days per week does your	Days	
	treatment supporter watch you take your medicines?	[No response]	
	[ENTER 0-7]		99

2. Ca	scade of Care			
2.8	Have you ever stopped taking your medicines		Yes	1
	month or more, either on your own or because	se your	No	0
	doctor told you to stop?		Don't know	88
	[No response]		99	
2.8.1	[ASK ONLY IF 2.8=YES]	My healthcare worker told me to stop		
	What is the main reason you stopped taking	Medicines not available at the clinic/facility		
	your medicines?	Health facility was too far away		
		Could not a	afford to buy medicines	4
	[IF PATIENTS SAY THEY DO NOT WANT TO	No time to	buy or get medicines	5
	TAKE THEIR MEDICINES, PROMPT THEM TO	Was travel	ling	6
	DETERMINE WHY – READ THE LISTED	Forgot to t	ake	7
	ANSWERS]	Was sick fr	om the medicines or had side effects	8
		Illness (not related to this disease)		
		Other (spe	cify)	96
		[No respon	nse]	99

	W. L. W				
3. Ava	ilability of TB Services				
	Now I would like to ask you about your experience with the	his facility in general.	Yes	No	[NR]
3.1	Were you physically examined by a healthcare worker at your first visit for your disease?	this facility during	1	0	99
3.2	Do you always talk to the same healthcare workers every facility?	time you visit this	1	0	99
3.3	Do you have difficulties in getting care for your disease in of a language barrier?	this facility because	1	0	99
3.4	Have you ever been turned away from receiving care for yofficial working hours at this facility?	your disease during	1	0	99
3.4.1	[ASK ONLY IF 3.4=YES]	No drugs			1
	Why were you turned away?	Came late			2
		Forgot card			3
	No healthcare worke		er		4
		Other (specify)			96
		[No response]			99
			Yes	No	[NR]
3.5	Do you collect the medicines for your disease at this facili	ty?	1	0	99
	[ASK THE NEXT 3 QUESTIONS ONLY IF 3.5=YES]				
3.5.1	Are the medicines always available?		1	0	99
3.5.2	Are you told how to take the medicines each time you col	llect them?	1	0	99
3.5.3	Have you been given written instructions on how to take	your medicines?	1	0	99
3.7	Are the clinic hours convenient for you?		1	0	99
3.7.1	[ASK ONLY IF 3.7=NO] Why is that?		•	•	
			Yes	No	[NR]
3.8	Are the waiting time(s) before talking to healthcare worked generally acceptable to you?	ers at this facility	1	0	99

3. Availa	bility of TB Services				
3.9	During today's visit, about how long did you wait to talk to any healthcare worker?				
	[HOURS MUST BE 0-8; MINUTES MUST BE 0-59]	Hours Minu			00
		Don't know			88
2.10		[No response]		••••	99
3.10	During today's visit, how long did you spend with your providers, e.g., healthcare worker, lab, pharmacist, etc.? If you saw more than one provider,				
	please add up the total time.	Hours Mir	nutes		
	[HOURS MUST BE 0-8; MINUTES MUST BE 0-59]	Don't know			88
		[No response]			99
3.10.1	[ASK ONLY IF 3.10 HOURS≥3]	Yes			1
	Did you spend time at more than one unit during	No			2
	your visit today?	[No response]			99
3.10.1.1	[ASK ONLY IF 3.10.1=YES]	Clinician's room			1
	Where did you spend the longest time?	Lab			2
		Pharmacy			3
		TB unit			4
		Other (specify)			96
		[No response]			99
			Yes	No	[NR]
3.11	Have you ever gone to another health facility to receive	e care for your disease?	1	0	99
3.11.1	[ASK ONLY IF 3.11=YES]				
	Why did you go to another health facility?				_

4. TB	Contact Investigation		
4.1	When you were first diagnosed with this disease, did you receive information or counseling about the need to have the people with whom you have been in close contact checked or tested for TB? Your close contacts could include your family members, friends, schoolmates, or coworkers that you spend time with.	Yes No Don't know [No response] .	1 0 88 99
	[IF 4.1=YES, CONTINUE WITH THIS SECTION; OTHERWISE, SKIP TO THE NEXT	r section]	

4. TE	Contact Investigation				
4.2	Who counselled you about how to identify your close contacts and the need	to have	them		
	checked for TB?				
	[SELECT ALL THAT THE RESPONDENT MENTIONS, BUT DO NOT PROMPT]				
	Healthcare worker at this facility (doctor, nurse, clinical officer)				1
	Healthcare worker in the community				2
	TB treatment supporter in the community				3
	Village health team (VHT)				4
	Community health extension worker (CHEW)				5
	Expert client				6
	Community volunteer				7
	NGO worker			•	8
	Other (specify)			_	96
	[No response]			I	99
	Please tell me more about how your contacts were first identified.	Yes	No	DK	[NR]
4.3.1	Were you visited at home by someone involved with your care? (e.g., TB	1	0	88	99
	treatment supporter, VHT, CHEW, community volunteer, expert client, etc.)				
4.3.2	Were you visited at school or work by someone involved with your care?		_		
	(e.g., TB treatment supporter, VHT, CHEW, community volunteer, expert	1	0	88	99
	client, etc.)				
4.3.3	Were you visited at other places you frequent by someone involved with		_		
	your care? (e.g., TB treatment supporter, VHT, CHEW, community	1	0	88	99
	volunteer, expert client, etc.)				
4.3.4	Were you visited by a healthcare worker from this facility?	1	0	88	99
4.4	Were you asked to bring your contacts to the facility?	1	0	88	99
	I would like to know more about the types of contacts you were asked	Yes	No	DK	[NR]
4 - 1	about.	1	_	00	00
4.5.1	Do you have any child contacts (0-14 years)?	1	0	88	99
4.5.2 4.5.3	Were you asked about all contacts living in your house, including children?	1	0	88 88	99 99
	Were you asked about contacts you know from your workplace or school?	1	U	00	99
4.6	Were your contacts asked about whether they had symptoms of this	1	0	88	99
4.7	Were you asked to bring your contacts to a health care facility for TB				
4.7	testing?	1	0	88	99
4.8	Did your contacts receive any tests to check if they had the disease?	1	0	88	99
4.0	[ASK ONLY IF 4.8=YES]		0	00	33
	What kinds of tests did your contacts receive?	Yes	No	DK	[NR]
4.8.1	Sputum examination	1	0	88	99
4.8.2	Chest X-ray	1	0	88	99
4.8.3	Other (specify)	1	0	88	99
4.8.3	Were any of your adult contacts diagnosed with this disease?	1	0	88	99
4.9.1	[ASK ONLY IF 4.9=YES]			00	33
4.5.1	Did they start taking treatment for it?	1	0	88	99
4.9.2	[ASK ONLY IF 4.9=NO, DK, or NR]				
4.3.2	Were any of your adult contacts told they should take a treatment that will	1	0	88	99
	prevent them from getting the disease?	_		00	99
	prevent them from getting the disease:				

4. TB	Contact Investigation						
				Yes	No	DK	[NR]
4.10	[ASK ONLY IF 4.5.1=YES (have child contacts)] Were any of your child contacts diagnosed with this disease?					88	99
4.10.1	[ASK ONLY IF 4.10=YES] Did they start taking treatment for it?	1				88	99
4.10.2	[ASK ONLY IF 4.10=NO, DK, or NR] Were any of your child contacts told they should take a treation prevent them from getting the disease?	ment that	: will	1	0	88	99
	Please respond to the following statements about contact investigation by saying if you agree or disagree.	Agree	agre	ther e nor gree	nor Disa		[NR]
4.11	I understood the information I received about identifying my contacts.	3	2	2		1	99
4.12	I understood the information I received about advising my contacts to get tested for TB.	3	2	2		1	99
4.13	I understood why it was necessary to identify my contacts.	3	2	2		1	99
4.14	I received support on how to identify my contacts and where to bring them for services.	3	2	2		1	99
4.15	[ASK ONLY IF 4.8 is NOT YES] I understood the kinds of tests that my contacts received.	3		2	1		99
4.16	My contacts were treated well by the healthcare/outreach worker.	3	- 2	2		1	99

5. TB I	5. TB Knowledge								
	Now I would like to ask about your knowledge and awareness of TB. [ASK THE LEADING QUESTION FIRST AND SELECT "UNPROMPTED" FOR ALL RESPONSES FROM THAT RESPONDENT WITHOUT NEEDING A PROMPT. THEN START PROMPTING EACH ITEM THAT WAS MISSED AND ANSWER ACCORDINGLY.]								
5.1	TB Symptoms								
	There are various symptoms an individual with this disease would experience to know s/he has the disease.								
	Can you tell me what symptoms a person with this	Yes,	Yes,	No	DK	[NR]			
	disease will have?	unprompted	prompted	INO	DK	[INK]			
5.1.1	Chronic cough (more than 2 weeks)	2	1	0	88	99			
5.1.2	Coughing up mucus or phlegm	2	1	0	88	99			
5.1.3	Blood-streaked mucus or sputum	2	1	0	88	99			
5.1.4	Unexplained weight loss	2	1	0	88	99			
5.1.5	Fever and/or chills	2	1	0	88	99			
5.1.6	Night sweats	2	1	0	88	99			
5.1.7	Persistent shortness of breath	2	1	0	88	99			
5.1.8	Tiredness/fatigue	2	1	0	88	99			
5.1.9	Pain in the chest or back	2	1	0	88	99			
5.1.10	Other (specify)	2							

5. TB	Knowledge					
5.2	TB Causes and Transmission					
	What do you think causes this disease or spreads it from one person to another?	Yes, unprompted	Yes, prompted	No	DK	[NR]
5.2.1	Germs/bacteria	2	1	0	88	99
5.2.2	Infected person coughing or sneezing	2	1	0	88	99
5.2.3	Crowded living conditions	2	1	0	88	99
5.2.4	Blood transfusions	2	1	0	88	99
5.2.5	Sharing utensils	2	1	0	88	99
5.2.6	Touching a person with TB	2	1	0	88	99
5.2.7	Through food	2	1	0	88	99
5.2.8	Mosquito bites	2	1	0	88	99
5.2.9	Sexual contact	2	1	0	88	99
5.2.10	Witchcraft	2	1	0	88	99
5.2.11	Not following the healthcare provider's instructions for taking the medicines	2	1	0	88	99
5.2.12	Smoking	2	1	0	88	99
5.2.13	Other (specify)	2	_	Ť		
		<u> </u>				
5.3	TB Risk Factors					
	What do you think makes a person more at risk of	Yes,	Yes,	No	DK	[NR]
	getting TB?	unprompted	prompted	INO	DK	[INK]
5.3.1	Smoking	2	1	0	88	99
5.3.2	Alcohol drinking	2	1	0	88	99
5.3.3	Fatigue/tiredness	2	1	0	88	99
5.3.4	Malnutrition (undernutrition)	2	1	0	88	99
5.3.5	Unhygienic practices (e.g., spitting in public)	2	1	0	88	99
5.3.6	Poor ventilation	2	1	0	88	99
5.3.7	Pollution	2	1	0	88	99
5.3.8	Being HIV infected	2	1	0	88	99
5.3.9	Contact with or living with someone who has this disease	2	1	0	88	99
5.3.10	Inherited	2	1	0	88	99
5.3.11	Having diabetes	2	1	0	88	99
5.3.12	Poverty	2	1	0	88	99
5.3.13	Overcrowding	2	1	0	88	99
5.3.14	Other (specify)	2				
5.4	Drug Side Effects					
	What are the possible side effects patients may	Yes,	Yes,			
		1 5.5.	1 1 5 3 .	1	1	[NID]
	experience from using or taking medicines for this disease?	unprompted	prompted	No	DK	[NR]
5.4.1				No 0	DK 88	99

5. TB K	nowledge					
		Yes,	Yes,	No	DK	[NR]
		unprompted	prompted		J.K	[]
5.4.2	Vomiting	2	1	0	88	99
5.4.3	Heart burn	2	1	0	88	99
5.4.4	Loss of appetite	2	1	0	88	99
5.4.5	Discolored urine or tears	2	1	0	88	99
5.4.6	Fever	2	1	0	88	99
5.4.7	Yellowish eyes	2	1	0	88	99
5.4.8	Problems with eyesight	2	1	0	88	99
5.4.9	Joint pain	2	1	0	88	99
5.4.10	Rash	2	1	0	88	99
5.4.11	Insomnia	2	1	0	88	99
5.4.12	Balance issues (loss of balance)	2	1	0	88	99
5.4.13	Hearing loss	2	1	0	88	99
5.4.14	Mental disorders (psychosis, depression, anxiety)	2	1	0	88	99
5.4.15	Tingling sensation/pins and needles	2	1	0	88	99
5.4.16	Other (specify)	2				
5.5	Can your disease be cured?	1	Yes			1
			No			0
			Don't know			88
			[No respons	se]		99
5.6a	[ASK ONLY IF 022=1 or 3 (DS-TB or unknown TB)]		Г			
	What is the usual duration or typical period for treatin	g drug-	Months			
	susceptible TB?		Don't know			88
	[MUST BE 0-12. ENTER '0' IF THEIR ANSWER IS <1 MO	NTH. ENTER	[No respons	se]		99
	'12' IF THEIR ANSWER IS >12 MONTHS.]					
5.6b	[ASK ONLY IF 022=2 or 3 (DR-TB or unknown TB)]					
	What is the usual duration or typical period for treating	g drug-resistant	t Months			
	TB?		Don't know			88
	[MUST BE 0-30. ENTER '0' IF THEIR ANSWER IS <1 MC '30' IF THEIR ANSWER IS >30 MONTHS.]	ONTH. ENTER	[No respons	se]		99

6. Stig	6. Stigma/Discrimination							
	Next, I would like to ask you to rate the following statements about your experience with this disease. I am going to read to you some statements and I would like you to tell me to what extent you agree or disagree, ranging from 1-strongly disagree to 5-strongly agree.							
6.1	Facility Level Discrimination							
	First, I would like to know how you are treated by others at this facility. [Strongly disagree (SD), Disagree (D), Neither agree nor disagree (N), Agree (A), Strongly agree (SA)]	SD	D	N	Α	SA	[NR]	
6.1.1	Overall, I feel welcome in this health facility.	1	2	3	4	5	99	
6.1.2	Overall, the healthcare workers are friendly to me.	1	2	3	4	5	99	

6. Stig	ma/Discrimination	T 0.0	I -				[210]
643		SD	D	N	Α	SA	[NR]
6.1.3	Overall, healthcare workers here treat me with respect.	1	2	3	4	5	99
6.1.4	Overall, the healthcare workers treat me the same way I am	1	2	3	4	5	99
	treated when I receive care for other illnesses.						
6.1.5	Healthcare workers here turn their face away when speaking with	1	2	3	4	5	99
	me.	1	_	_	_		
6.1.6	Healthcare workers have avoided touching me.	1	2	3	4	5	99
6.1.7	People within this facility show discriminatory attitudes toward me						
	(e.g., they talk to other patients about me and my disease, they	1	2	3	4	5	99
	attend to me last, etc.)						
6.1.8	Overall, I feel distressed, intimidated, or offended when	1	2	3	4	5	99
	interacting with healthcare workers at this facility.				·		
6.2	Community Level Stigma/Discrimination						
6.2.1	Have you disclosed your illness to your family?	Voc					1
0.2.1	Trave you disclosed your filliess to your failing:						0
		_					99
6.2.2	Have you disclosed your illness to your friends?	No response					
0.2.2	Have you disclosed your illness to your friends?		No No response			1	
							0 99
	[ACV THE NEXT 7 OHESTIONS ONLY IF 6 2 1-VES OR 6 2 2-VES]	No response			 	33	
	[ASK THE NEXT 7 QUESTIONS ONLY IF 6.2.1=YES <u>OR</u> 6.2.2=YES] Now, I would like to know what situations you have experienced						
	due to having this disease. Again, I would like you to tell me to						
	what extent you agree or disagree with the following statements	SD	D	Ν	Α	SA	[NR
	using the same scale as before, where 1 is strongly disagree and 5 is strongly agree.						
6.2.3	I felt hurt when I saw how people reacted to learning I have this						
0.2.3	disease.	1	2	3	4	5	99
624							
6.2.4	I stopped going to social events, religious services, or community	1	2	3	4	5	99
C 2 F	events because of negative reactions to my disease.	1					
6.2.5	People do not want to eat or drink with me because I have this	1	2	3	4	5	99
<u> </u>	disease.						
6.2.6	I keep a distance from others to avoid spreading germs from this	1	2	3	4	5	99
6.2.7	disease. [ONLY ASK IF 6.2.1=YES]	+					
0.2.7	Family members keep a distance from me because of my disease.	1	2	3	4	5	99
630		+					
6.2.8	[ONLY ASK IF 6.2.1=YES]	4	٦	٦	4	_	00
	Family members feel guilt in the community because I have this	1	2	3	4	5	99
<u> </u>	disease.	+					
6.2.9	[ONLY ASK IF 6.0.2=YES]	1	2	3	4	5	99
	I lost friends when I told them I have this disease.						

6. Stig	ma/Discrimination						
	I want to understand the types of emotions you feel as someone with this disease. As before, I am going to read you some statements and I want you to tell me the extent to which you agree or disagree with them, where 1 is strongly disagree and 5 is strongly agree.	SD	D	N	А	SA	[NR]
6.3.1	I feel that I need to hide the fact that I have this disease.	1	2	3	4	5	99
6.3.2	I worry people who know I have this disease will tell others.	1	2	3	4	5	99
6.3.3	I am very careful whom I tell that I have this disease.	1	2	3	4	5	99
6.3.4	I worry that in this community most people with this disease are denied involvement in social events, religious services, or community events when others learn that they have this disease.	1	2	3	4	5	99
6.3.5	I worry that in this community people believe a person who has this disease is dirty.	1	2	3	4	5	99
6.3.6	It is difficult to tell people about my disease.	1	2	3	4	5	99
6.3.7	I feel guilty that I have this disease.	1	2	3	4	5	99
6.3.8	I feel ashamed that I have this disease.	1	2	3	4	5	99
6.3.9	I sometimes feel worthless because I have this disease.	1	2	3	4	5	99
6.3.10	Having this disease makes me feel like I am a bad person.	1	2	3	4	5	99
6.3.11	I feel I am not as good as others because I have this disease.	1	2	3	4	5	99
6.3.12	I feel I look disgusting because I have this disease.	1	2	3	4	5	99
6.4	Have you ever felt stigmatized or discriminated against because of yo	ur	Yes	·			1
	disease?		Do	n't kı	now		0 88
6.4.1	[ASK ONLY IF 6.4=YES]		[NC	res	ons	ej.	99
	Please tell me more about your experience with stigma and discrimination personal experience with people knowing your status or reasons for restatus, suspicions of HIV from your contacts, discriminatory laws and enforcement etc.	ot let	ting p	реор	le kn	ow yo	ur
6.5	Have you seen or heard of others being stigmatized or discriminated against because of their TB status?		Yes No Don't know				1 0 88
6.6	What would you like to see changed in TB services, laws, and policies and discrimination (e.g., in the hospital/clinic, community, family, wor		[No	res	ons	e]	99

7. Comr	nunication of TB Information							
	[ASK THE LEADING QUESTION FIRST AND SELECT "UNPROTHAT RESPONDENT WITHOUT NEEDING A PROMPT. THE							
	WAS MISSED AND ANSWER ACCORDINGLY.]							
	During your visits to this health facility, what information about this disease and its treatment were shared with you by the healthcare workers?	Yes, unprompted		es, npted	No	[NR]		
7.1	How the disease is spread to others	2		1	0	99		
7.2	Cough hygiene, i.e., how to reduce the risk of making others sick by covering your mouth when you cough	2		1	0	99		
7.3	That this disease can be cured	2		1	0	99		
7.4	How long your treatment will last	2		1	0	99		
7.5	Danger signs of the disease getting worse	2		1	0	99		
7.6	The importance of taking the medicines regularly	2		1		99		
7.7	Side effects of the medicine	2		1	0	99		
7.8	Healthy behaviors to follow (e.g., no alcohol drinking, good hygiene)	2		1	0	99		
7.9	What to do if you have side effects from the medicine	2		1	0	99		
7.10	The need for sputum tests at given points during your treatment	2		1	0	99		
7.11	The importance of taking the medicines through the end of treatment	2		1	0	99		
7.12	When to come back for the next care visit for this disease	2		1	0	99		
				Yes	No	[NR]		
7.13	Do you have materials (e.g., pamphlets) from the health facility to remind you of the treatment information provided by the healthcare worker or other facility staff?					99		
7.14	Do you have educational materials on your disease?			1	0	99		
	[ASK THE NEXT 3 QUESTIONS ONLY IF 7.13=YES]							
7.14.1	Do you understand the educational materials?					99		
7.14.2	Do you think the educational materials are appropriate for your health situation?					99		
7.14.3	Do you think the educational materials are helpful to you?			1	0	99		

8. Pa	atient – Provider Interaction			
	Next, I would like to ask you about your face-to-face meetings with healthcare workers at this facility.	Yes	No	[NR]
8.1	During your visits to this facility, do the healthcare workers usually explain things in a way you can understand?	1	0	99
8.2	During your visits to this facility, do the healthcare workers listen to your opinion and ideas on the best way to follow your treatment?	1	0	99
8.3	Do the healthcare workers at this facility discuss your status or progress with you at every scheduled appointment?	1	0	99

8. Pa	atient – Provider Interaction			
		Yes	No	[NR]
8.4	During your visits to this facility, do you think the healthcare workers give you a chance to ask questions about anything that concerns you?	1	0	99
8.5	During your visits to this facility, do you usually have enough time to discuss your health needs with the healthcare workers?	1	0	99
8.6	During your visits to this facility, do the healthcare workers tell you how this disease can affect your everyday life?	1	0	99
8.7	Do the healthcare workers at this facility address your worries about your disease seriously when you visit the facility?	1	0	99
8.8	During your visits to this facility, do the healthcare workers listen carefully to you?	1	0	99
8.9	During your visits to this facility, do the healthcare workers explain how to cope with your problems?	1	0	99
8.10	During your visits to this facility, do you worry that other patients can hear your conversation with your healthcare workers?	1	0	99
8.11	During your visits to this facility, do you think you have enough privacy during the examination?	1	0	99

9. TB	HIV Services				
	Next, I would like to ask you about the link between TB and HIV.	Yes	No	DK	[NR]
9.1	Have any healthcare workers in this facility told you about the link between TB and HIV?	1	0	88	99
9.2	Have any healthcare workers in this facility told you how to prevent HIV infection?	1	0	88	99
9.3	After being told you had TB, were you told to take an HIV test?	1	0	88	99
9.4	Have any healthcare workers in this facility told you where to get HIV treatment if you might need it?	1	0	88	99
9.5	Have any healthcare workers in this facility told you that you can get treatment for HIV and your disease at the same time if you might need this?	1	0	88	99
9.6	Are you taking treatment for HIV or to prevent HIV?	1	0	88	99
	[ASK THE NEXT 2 QUESTIONS ONLY IF 9.6=YES]				
9.6.1	Have any healthcare workers in this facility told you about conditions in which the HIV treatment can make the symptoms of your disease worse?	1	0	88	99
9.6.2	Have any healthcare workers in this facility told you what to do if your symptoms get worse after starting HIV treatment?	1	0	88	99

10. Support					
	I would like to ask you about any suppor	t you receive from this facility.			
10.1	People with this disease sometimes	Yes (specify)	1		
	also have other medical conditions,	No	0		
	such as diabetes, HIV infection, or	Don't know	88		
	other illnesses. Do you have any other	[No response]	99		
	medical conditions?				

10. Supp	ort					
10.1.1	[ASK ONLY IF 10.1=YES] N	lo one				0
10.1.1	-	only healthcare workers at this				1
	·	only healthcare workers outsid		-		2
	1	lealthcare workers at this facil		-		_
		his facility	•			3
		[No response]				99
10.1.2	[ASK ONLY IF 10.1=YES] N	lone have been met				0
	Do you feel your other medical needs So	ome have been met				1
	have been met?	Nost have been met				2
	A	II have been met				3
	1]	No response]				99
	To support its patients, this facility offers val	rious services to help you				
	complete your treatment. Which, if any, of t	the following supportive	Yes	No	DK	[NR]
	services have you received from this facility?	?				
10.2.1	Free TB medicines		1	0	88	99
10.2.2	Home-based treatment		1	0	88	99
10.2.3	Nutritional support or food basket		1	0	88	99
10.2.4	Rehabilitative services		1	0	88	99
10.2.5	Transport assistance		1	0	88	99
10.2.6	Psychosocial or other adherence support		1	0	88	99
10.2.7	One-on-one counseling (face-to-face) by me	edical staff (doctor or nurse)	1	0	88	99
10.2.8	One-on-one peer counseling (face-to-face) b	by lay counselor, village	1	0	88	99
	health team, former TB patient			Ŭ	- 00	
10.2.9	Small group TB health education session		1	0	88	99
10.2.10	Other services (specify)		1	0	88	99
	Which of the following services do you think					
	continuing and completing your treatment,	regardless of whether it is	Yes	No	DK	[NR]
4004	currently offered by this facility?					
10.3.1	Free TB medicines		1	0	88	99
10.3.2	Home based treatment		1	0	88	99
10.3.3	Nutritional support or food basket		1	0	88	99
10.3.4	Rehabilitative services		1	0	88	99
10.3.5	Transport assistance		1	0	88	99
10.3.6	Psychosocial or other adherence support		1	0	88	99
10.3.7	One-on-one counseling (face-to-face) by me	· · · · · · · · · · · · · · · · · · ·	1	0	88	99
10.3.8	One-on-one peer counseling (face-to-face) b	by lay counselor, village	1	0	88	99
10.3.9	health team, former TB patient Small group TB health education session		1	0	88	99
10.3.9				_		
10.3.10	Other services (specify)		1	0	88	99

11. Affordability

Next, I would like to ask you about the costs of the care for your disease.

	I want to ask if you have received certain tests at this facility, and if so, if you were asked to pay for them.				(a	K ONLY a)=YES]	
			(a) Have you had [test]?		(b) Were you aske to pay for them?		
		Yes	No	[NR]	Yes	No	[NR]
11.1.1	Sputum tests	1	0	99	1	0	99
11.1.2	Blood tests	1	0	99	1	0	99
11.1.3	X-rays	1	0	99	1	0	99

12. Infrastructure							
	Next, I would like to ask you about physical features of this facility. Please						
	answer the questions about this facility only. Do not include any other						
	facilities in your answer.	Yes	No	DK	[NR]		
12.1	During your visits to this facility, do you find the clinic area to be clean?	1	0		99		
12.2	Are there enough comfortable places to sit in this facility?	1	0		99		
12.3	During your visits to this facility, is drinkable water usually available?	1	0	88	99		
12.4	During your visits to this facility, are the toilets usually clean?	1	0	88	99		
12.4.1	[ASK ONLY IF 12.4=YES OR NO]	1	0	88	99		
	During your visits to this facility, are the toilets always usable?	1	U	00	99		

13. 0	verall Satisfaction		
13.1	Overall, how satisfied are you with the TB care you have	Very dissatisfied	1
	received at this facility so far?	Dissatisfied	2
		Neither satisfied nor dissatisfied	3
		Satisfied	4
		Very satisfied	5
		[No response]	99
13.2	Is there anything you would like to see changed at this fac receive for your disease?	llity to improve the quality of care that you	-

End o	f Facility Visit			
		(a) Visit Result		(b) Interview End Time [Use the 24-hour clock system, e.g. 14:30]
003	Visit 1	Completed	1 2 3 4 5 96	Hours Minutes

004	Visit 2	Completed	1	
	(if needed)	Partially completed	2	
		Patient unavailable	3	
		Patient refused	4	Hours Minutes
		Other (specify)	96	

THANK YOUR RESPONDENT AND MOVE TO THE NEXT AVAILABLE PATIENT.

Comn	Comments/Observations [RESEARCH ASSISTANT]						
099	Please provide detailed comments or observations you may have about this questionnaire (issues with questions, challenges in determining which response to select, etc.).						

UGANDA QUALITY OF TB SERVICES ASSESSMENT: REGISTER REVIEW

Start o	of Facility Visit				
			(b) Survey Start Time	(c)	
			[Use the 24-hour clock	Interviewer	(d)
		(a) Visit Date	system, e.g., 14:30]	ID	Interviewer Name
001	Visit 1	//	Hours Minutes		
002	Visit 2 (if needed)		Hours Minutes		

Facilit	y Identification		
010	Region	Central 1	01
		Central 2	02
		East Central	03
		Mid Eastern	04
		Mid Northern	05
		Mid Western	06
		South Western	07
		West Nile	08
011	District		
012	County		•
013	Subcounty		
014	Parish		
015	Village		
016	Facility		
017	Is this facility a referral	Yes	1
	hospital?	No	0

Facility Information							
Data Collection Tools							
	And the fellowing registers used at this facility to record	,	Yes				
	Are the following registers used at this facility to record TB data? Check if they are available to review.	Both electronic	Electronic	Paper	No		
		and paper	only	only			
021	Presumptive TB register	3	2	1	0		
022	TB laboratory register	3	2	1	0		
023	Unit TB register	3	2	1	0		
025	Drug-resistant TB (DR-TB) treatment register	3	2	1	0		

raciiit	y Information				
	A 4h - 5-11		Yes		
	Are the following registers used at this facility to record	Both electronic	Electronic	Paper	No
	TB data? Check if they are available to review.	and paper	only	only	
026	TB preventive therapy register	3	2	1	0
027	Contact tracing register	3	2	1	0
028	Outpatient department (OPD) register	3	2	1	0
029	Do any other registers record TB data? (specify)	3	2	1	0
TB Ser	vices Provided [ANSWERS MUST MATCH WHAT IS IN THE F	ACILITY AUDIT]			
031	Does this facility perform smear microscopy, and if so, is it	done onsite or	e or Yes, onsite		2
	are specimens/slides sent to another facility? (note: regard	dless of whether	Yes, sent out		1
	smear microscopy is used for diagnosis or follow-up)		No		0
032	Does this facility perform GeneXpert tests, and if so, are the	ney done onsite	Yes, onsite		2
	or are specimens sent to another facility?		Yes, sent out		1
			No		0
	Are the following services available at this facility?			Yes	No
033	Drug-susceptible TB (DS-TB) treatment management			1	0
034	HIV-related services			1	0
035	DR-TB treatment management			1	0
036	TB preventive treatment (TPT) for people living with HIV/A	IDS (PLHIV)		1	0
037	TPT to child contacts of confirmed TB patients			1	0
038	[VALID ONLY IF 037=NO]		No guidelines	·	1
	What is the reason for not providing TPT to child contacts	of confirmed TB	Not trained		2
	patients?		No drugs		3
			Don't know		88

Register review period set to:

- 3 months: October 1, 2018 December 31, 2018 (sections 1-3, 5-6)
- 6 months: July 1, 2018 December 31, 2018 (sections 1-3, 5-6), January 1, 2017 June 30, 2017 (section 4 only)

NOTE TO DATA COLLECTOR: Make sure you have a calculator, the tally sheets issued by Makerere University Lung Institute, and two different colored highlighters available before starting to recount data.

[FOR ALL COUNTS, PLEASE ENTER 0 FOR NONE AND SELECT 999 WHEN YOU ARE UNABLE TO DETERMINE THE COUNT. AT THE END OF THE SURVEY, THERE IS AN OPPORTUNITY FOR YOU TO DESCRIBE ANY ISSUES YOU HAD IN DETERMINING THE COUNTS.]

1. S	creening and Diagnosis (Presumptive TB Register)		
1.0	[LOCATE RECORDS WITHIN THE SPECIFIED DATE RAN [IF 017=1 (REFERRAL HOSPITAL), USE LAST 3 MONTHS [IF 017=0 (HOSPITAL/HEALTH CENTER), USE LAST 6 M (a) Start date (b) End date (c) Which register(s) will be used to determine the TB screening and diagnosis counts? [SELECT ALL THAT APPLY]	Presumptive TB register TB laboratory register Unit TB register DR-TB treatment register TB preventive therapy reg Contact tracing register	2 3 5 ister 6 7
		OPD register Other (specify)	8 96
			,
1.1	TB Screening and Diagnosis Totals		
1.1.1	Number of patients with presumptive TB [ENTER 0 FOR NONE]		Indeterminate: 999
1.1.2	Number of patients with presumptive TB who had any done (e.g., smear, Xpert MTB/RIF [GeneXpert], chest > [MUST BE ≤ 1.1.1; ENTER 0 FOR NONE]	,,	Indeterminate: 999
1.1.3	Number of patients with presumptive TB who received microscopy or an Xpert MTB/RIF (GeneXpert) test [MUST BE ≤ 1.1.2; ENTER 0 FOR NONE]	of patients with presumptive TB who received either smear by or an Xpert MTB/RIF (GeneXpert) test	
1.1.4	Number of patients with presumptive TB with bacteric [MUST BE ≤ 1.1.3; ENTER 0 FOR NONE]	ological test results	Indeterminate: 999
1.1.5	Number of patients with presumptive TB with positive results [MUST BE ≤ 1.1.4; ENTER 0 FOR NONE]	bacteriological test	Indeterminate: 999
1.2	Smear Microscopy [VALID ONLY IF 031=YES (1 or 2)]		
1.2.1	Number of patients with presumptive TB who received [MUST BE ≤ 1.1.3; ENTER 0 FOR NONE; USE DATE SEN TO DETERMINE THIS COUNT]	. ,	Indeterminate: 999
1.2.2	Number of patients with presumptive TB with smear r [MUST BE ≤ 1.2.1; ENTER 0 FOR NONE]	nicroscopy test results	Indeterminate: 999
1.2.3	Number of patients with presumptive TB with positive results [MUST BE ≤ 1.2.2; ENTER 0 FOR NONE]	smear microscopy test	Indeterminate: 999
	, , , , , , , , , , , , , , , , , , , ,		
1.3	GeneXpert [VALID ONLY IF 032=YES (1 or 2)]		
1.3.1	Number of patients with presumptive TB who received [MUST BE ≤ 1.1.3; ENTER 0 FOR NONE; USE DATE SENTO DETERMINE THIS COUNT]	•	Indeterminate: 999

1. So	creening and Diagnosis (Presumptive TB Register)	
1.3.2	Number of patients with presumptive TB with GeneXpert test results [MUST BE ≤ 1.3.1; ENTER 0 FOR NONE]	
	Note: include undetermined or error results	Indeterminate: 999
1.3.3	Number of patients with presumptive TB with GeneXpert test results <u>positive</u> for TB	
	[MUST BE ≤ 1.3.2; ENTER 0 FOR NONE]	Indeterminate: 999
1.3.4	Number of patients with presumptive TB with GeneXpert test results positive for rifampicin resistance (RR)	
	[MUST BE ≤ 1.3.3; ENTER 0 FOR NONE]	Indeterminate: 999

2. TB L	2. TB Laboratory (Register) [VALID ONLY IF 031 OR 032=YES (ONSITE)]			
2.0	[LOCATE RECORDS WITHIN THE SPECIFIED QUARTE	R]		
	(a) Start date			
	(b) End date	1		
	(c) Which register(s) will be used to determine the	Presumptive TB register		
	TB laboratory counts?	TB laboratory register		
	for	Unit TB register		
	[SELECT ALL THAT APPLY]	DR-TB treatment register .		
		TB preventive therapy reg		
		Contact tracing register		
		OPD register	8 96	
	NOTES PROVIDED RELATED TO COLUMNS ONLY AP	Other (specify)		
			D LAD REGISTER	
2.1	Smear Microscopy [VALID ONLY IF 031=YES (ONSIT	E)]		
2.1.1	Number of diagnostic smears submitted to the labor	ratory		
	[ENTER 0 FOR NONE]			
	Note: look at column 9a – do not include GeneXpert			
	column 9a, or with results shown in column 9(14)) o	r follow-up smears	Indeterminate: 999	
242	(column 9b)	1.1		
2.1.2	Number of diagnostic smear results recorded in the	laboratory		
	[MUST BE ≤ 2.1.1; ENTER 0 FOR NONE]		Indeterminate: 999	
2.1.3	Note: look at column 9(13-1) Number of diagnostic smear results recorded in the	Jahoratory (within 24	indeterminate: 999	
2.1.3	hours of submission)	laboratory (within 24		
	[MUST BE ≤ 2.1.2; ENTER 0 FOR NONE]			
	Note: if date recorded, compare date of results from	n columns 9(13-1) with	Indeterminate: 999	
	the date recorded in column 2		accommuter 555	
2.1.4	Number of smear-positive TB patients			
	[MUST BE ≤ 2.1.2; ENTER 0 FOR NONE]			
	Note: look for codes T (including T ^L , T ^M , and T ^H), RR,	and TI in columns 9(13-1)	Indeterminate: 999	
2.1.5	Number of smear conversion tests submitted to the	laboratory		
	[ENTER 0 FOR NONE]			
			Indeterminate: 999	
2.1.6	Number of smear conversion test results recorded in	, , ,		
	count follow-up smears at 2 months, i.e., the end of	the intensive phase)		
	[MUST BE ≤ 2.1.5; ENTER 0 FOR NONE]	12"	Indeterminate: 999	
	Note: look at column 9b, consider smears at "FU 2/1	LZ"		

2. TB L	aboratory (Register) [VALID ONLY IF 031 OR 032=YES (ONSITE)]	
2.1.7	Number of smear conversion test results recorded in the laboratory (within 24 hours of submission) [MUST BE ≤ 2.1.6; ENTER 0 FOR NONE] Note: if date recorded, compare date of results from 9(13-2) with the date recorded in column 9b	Indeterminate: 999
2.1.8	Number of negative smear conversion test results recorded in the laboratory [MUST BE ≤ 2.1.6; ENTER 0 FOR NONE] Note: look at column 9(13-2) for N	Indeterminate: 999
2.2	GeneXpert [VALID ONLY IF 032=YES (ONSITE)]	
2.2.1	Number of GeneXpert samples submitted to laboratory [ENTER 0 FOR NONE] Note: look at column 9a – only consider GeneXpert	Indeterminate: 999
2.2.2	Number of GeneXpert test results recorded in the laboratory [MUST BE ≤ 2.2.1; ENTER 0 FOR NONE] Note: look at column 9(14)	Indeterminate: 999
2.2.3	Number of GeneXpert test results received from the laboratory (within 24 hours) [MUST BE ≤ 2.2.2; ENTER 0 FOR NONE] Note: if date recorded, compare date of results from columns 9(14) with the date recorded in column 2	Indeterminate: 999
2.2.4	Number of GeneXpert tests with positive result for TB [MUST BE ≤ 2.2.2; ENTER 0 FOR NONE] Note: look at column 9(14)	Indeterminate: 999
2.2.5	Number of GeneXpert tests with positive result for resistance to rifampicin [MUST BE ≤ 2.2.4; ENTER 0 FOR NONE] Note: look at column 9(14) for RR	Indeterminate: 999
2.2.6	Number of GeneXpert tests with negative result [MUST BE ≤ 2.2.2; ENTER 0 FOR NONE] Note: look at column 9(14) for N	Indeterminate: 999
2.2.7	Number of GeneXpert tests with error result [MUST BE ≤ 2.2.2; ENTER 0 FOR NONE] Note: look at column 9(14)	Indeterminate: 999
2.2.8	Number of GeneXpert tests with MTB detected, rifampicin resistance indeterminate [MUST BE ≤ 2.2.2; ENTER 0 FOR NONE] Note: look at column 9(14) for TI (or MTB and RR indeterminate)	Indeterminate: 999
2.2.9	Does this facility perform GeneXpert tests with an Xpert MTB/RIF Ultra cartridge?	Yes 1 No 0
2.2.9.1	[VALID ONLY IF 2.2.9=YES] Number of Xpert MTB/RIF Ultra tests with a trace result [ENTER 0 FOR NONE]	Indeterminate: 999
2.2.10	Add the counts from 2.2.4, 2.2.6, and 2.2.7 and enter here. Compare to the 2.2.2 count. They should be equal. If not, determine the cause of the discrepancy and fix. If it cannot be fixed, describe why not:	

3. TB	TB Unit Register			
3.1	TB/HIV [VALID ONLY IF 034=YES]			
3.1.0	[LOCATE RECORDS WITHIN THE SPECIFIED DATE RAI (a) Cohort start date	NGE]		
	(b) Cohort end date			
	(c) Which register(s) will be used to determine the	Presumptive TB register		
	HIV/TB counts?	TB laboratory register		
		Unit TB register		
	[SELECT ALL THAT APPLY]	DR-TB treatment register .		
		TB preventive therapy regi		
		Contact tracing register		
		OPD register	8	
		Other (specify)	96	
	NOTES PROVIDED RELATED TO COLUMNS ONLY APP	LIES IF USING THE NTLP TB	UNIT REGISTER	
3.1.1	Number of registered TB patients who had their HIV	status documented in the		
	TB register (new and relapse)			
	[ENTER 0 FOR NONE] Note: do not include patients transferred-in		Indeterminate: 999	
3.1.2	Number of registered HIV-positive TB patients (new a	and relanse)		
3.1.2	[MUST BE ≤ 3.1.1; ENTER 0 FOR NONE]	а геларае,		
	Note: do not include patients transferred-in		Indeterminate: 999	
3.1.3	Number of HIV-positive TB patients (new and relapse) receiving cotrimovazole	macterninate. 333	
3.1.3	preventive therapy (CPT) during TB treatment	Tecerving con intoxazore		
	[MUST BE ≤ 3.1.2; ENTER 0 FOR NONE]			
	Note: do not include patients transferred-in		Indeterminate: 999	
3.1.4	umber of HIV-positive TB patients (new and relapse) who are started on or			
0.2	continuing antiretroviral therapy (ART), during TB tre			
	[MUST BE ≤ 3.1.2; ENTER 0 FOR NONE]	atment		
	Note: do not include patients transferred-in		Indeterminate: 999	
	note: do not moidde patients transferred in			
3.2	DS-TB Treatment [VALID ONLY IF 033=YES]			
3.2.0	[LOCATE RECORDS WITHIN THE SPECIFIED DATE RAI	NGE]		
	(a) Cohort start date		/	
	(b) Cohort end date			
	(c) Which register(s) will be used to determine the	Presumptive TB register	1	
	DS-TB treatment counts?	TB laboratory register	2	
		Unit TB register	3	
	[SELECT ALL THAT APPLY]	DR-TB treatment register .	5	
		TB preventive therapy regi	ister 6	
		Contact tracing register	7	
		OPD register	8	
		Other (specify)	96	
	NOTES PROVIDED RELATED TO COLUMNS ONLY APP	LIES IF USING THE NTLP TB	UNIT REGISTER	
3.2.1	Number of new patients who started treatment (total	l cohort number)		
	[ENTER 0 FOR NONE]			
	Note: look at column B and include both pulmonary a	and extra-pulmonary TB		
	patients but consider only N (new) – do <u>not</u> include r	etreatment, relapse,	Indeterminate: 999	
	transferred-in, failed, or lost to follow-up (LTFU) pati	ents		

3. TB	Unit Register	
3.2.2	Number of new clinically-diagnosed TB patients who started treatment	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
		Indeterminate: 999
3.2.3	Number of new bacteriologically-confirmed TB patients who started treatment	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
	Note: look at column A – they will likely appear as "PBC"	Indeterminate: 999
3.2.4	Number of new smear-positive and positive GeneXpert pulmonary TB cases	
	registered for treatment	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
	Note: if both tests were conducted for a new patient, only count the patient	
	once	
3.2.5	Number of new smear-positive pulmonary TB cases registered that were	
	smear negative at the end of the initial phase of treatment	
	[MUST BE ≤ 3.2.4; ENTER 0 FOR NONE]	Indeterminate: 999
3.3	DS-TB Treatment Outcomes – New Cases [VALID ONLY IF 033=YES]	
	[THE COUNTS IN EACH SECTION REPRESENT A COHORT OF PATIENTS THAT STA	RTED TREATMENT
	DURING THE TIME PERIOD SPECIFIED, REGARDLESS OF WHETHER THE OUTCOM	1E IS AFTER THE END
	DATE. QUESTIONS 3.3.1 THROUGH 3.3.6 ARE ALL MUTUALLY EXCLUSIVE – THEF	RE SHOULD BE NO
	DOUBLE-COUNTING OF CLIENTS ACROSS THESE CATEGORIES.]	
3.3.1	Number of new TB patients whose outcome is recorded as cured	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
	Note: look at column K only for patients considered in the count for 3.1.1	Indeterminate: 999
3.3.2	Number of new TB patients whose outcome is recorded as completed	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
	Note: look at column K only for patients considered in the count for 3.1.1	Indeterminate: 999
3.3.3	Number of new TB patients whose outcome is recorded as failure (smear	
	positive)	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
	Note: look at column K only for patients considered in the count for 3.1.1	
3.3.4	Number of new TB patients whose outcome is recorded as died	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
	Note: look at column K only for patients considered in the count for 3.1.1	Indeterminate: 999
3.3.5	Number of new TB patients whose outcome is recorded as transferred out	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
2.2.6	Note: look at column K only for patients considered in the count for 3.1.1	Indeterminate: 999
3.3.6	Number of new TB patients whose outcome is recorded as lost to follow-up	
	[MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	Indotorminato, 000
2 2 7	Note: look at column K only for patients considered in the count for 3.1.1	Indeterminate: 999
3.3.7	Number of new TB patients whose outcome is not recorded/unknown [MUST BE ≤ 3.2.1; ENTER 0 FOR NONE]	
	•	
	Note: look at column K only for patients considered in the count for 3.1.1 – do not count patients recorded as transferred out or lost to follow-up	Indeterminate: 999
3.3.8	Add the counts from 3.3.1 to 3.3.7 and enter here. Compare to the 3.2.1	
3.3.6	count. They should be equal. If not, determine the cause of the discrepancy	
	and fix. If it cannot be fixed, please describe why not:	
	and ha. If it cannot be lined, please describe willy not.	

3. TB	Unit Register	
3.4	DS-TB Treatment Outcomes – Retreatment Cases [VALID ONLY IF 033=YES]	
3.4.1	Number of retreatment TB patients (includes relapse, retreatment after failure, retreatment after lost to follow-up, or other previously treated patients without a documented outcome) who initiated a retreatment regimen [ENTER 0 FOR NONE] Note: look at column B and include both pulmonary and extra-pulmonary TB patients but consider only R (relapse), F (failure), LTFU (lost to follow-up) — do not include transferred-in	Indeterminate: 999
3.4.2	Number of retreatment TB patients whose outcome is recorded as cured [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1	Indeterminate: 999
3.4.3	Number of retreatment TB patients whose outcome is recorded as completed [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1	Indeterminate: 999
3.4.4	Number of retreatment TB patients whose outcome is recorded as failure (smear positive) [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1	Indeterminate: 999
3.4.5	Number of retreatment TB patients whose outcome is recorded as died [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1	Indeterminate: 999
3.4.6	Number of retreatment TB patients whose outcome is recorded as transferred out [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1	Indeterminate: 999
3.4.7	Number of retreatment TB patients whose outcome is recorded as lost to follow-up [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1	Indeterminate: 999
3.4.8	Number of retreatment TB patients whose outcome is not recorded/unknown [MUST BE ≤ 3.4.1; ENTER 0 FOR NONE] Note: look at column K only for patients considered in the count for 3.4.1 – do not count patients recorded as transferred out or lost to follow-up	Indeterminate: 999
3.4.9	Add the counts from 3.4.2 to 3.4.8 and enter here. Compare to the 3.4.1 count. They should be equal. If not, determine the cause of the discrepancy and fix. If it cannot be fixed, please describe why not:	
4. DR-	TB Treatment Register [VALID ONLY IF 035=YES]	
4.0	[LOCATE RECORDS WITHIN THE SPECIFIED DATE RANGE] (a) Cohort start date	
	(b) Cohort end date	//

4. DR-TB Treatment Register [VALID ONLY IF 035=YES]				
	(c) Which register(s) will be used to determine the	Presumptive TB register		1
	DR-TB treatment counts?	TB laboratory register		2
		Unit TB register		3
	[SELECT ALL THAT APPLY]	DR-TB treatment register .		5
		TB preventive therapy reg	ister	6
		Contact tracing register		7
		OPD register		8
		Other (specify)		96
	NOTES PROVIDED RELATED TO COLUMNS ONLY APPRECISTER	PLIES IF USING THE NTLP DE	R-TB TREATMENT	
4.1	DR-TB Treatment Outcomes			
	[THE COUNTS REPRESENT A COHORT OF PATIENTS 1	THAT <u>STARTED</u> TREATMENT	DURING THE TIM	E
	PERIOD SPECIFIED, REGARDLESS OF WHETHER THE	OUTCOME IS AFTER THE EN	D DATE]	
4.1.1	Number of DR-TB patients who started second-line t	reatment		
	[ENTER 0 FOR NONE]			
	Note: only count patients that have a date entered in	n column 21 of the DR-TB	Indeterminate: 9	iaa
	register (or have other evidence of having started se	cond-line treatment)	mueterminate. 3	133
4.1.2	Number of DR-TB patients whose outcome is recorded	ed as cured		
	[MUST BE ≤ 4.1.1; ENTER 0 FOR NONE]			
	Note: look at column 33 (include patients discharged			
	directly observed treatment (DOT) and with this fina	l outcome recorded in	Indeterminate: 9	99
	column 33)			
4.1.3	Number of DR-TB patients whose outcome is recorded as completed [MUST			
	BE ≤ 4.1.1; ENTER 0 FOR NONE]			
	Note: look at column 33 (include patients discharged		Indeterminate: 9	99
	DOT and with this final outcome recorded in column	•		
4.1.4	Number of DR-TB patients whose outcome is recorded as failure			
	[MUST BE ≤ 4.1.1; ENTER 0 FOR NONE]			
	Note: look at column 33 (include patients discharged		Indeterminate: 9	99
	DOT and with this final outcome recorded in column	-		
4.1.5	Number of DR-TB patients whose outcome is recorded	ed as died		
	[MUST BE ≤ 4.1.1; ENTER 0 FOR NONE]	in the street		
	Note: look at column 33 (include patients discharged		Indeterminate: 9	99
446	DOT <u>and</u> with this final outcome recorded in column			
4.1.6	Number of DR-TB patients whose outcome is recorded	ed as lost to follow-up		
	[MUST BE ≤ 4.1.1; ENTER 0 FOR NONE]			
	Note: look at column 33 (include patients discharged		Indeterminate: 9	99
117	DOT <u>and</u> with this final outcome recorded in column	•		
4.1.7	Number of DR-TB patients whose outcome is recorde line	ed as returned to first-		
	[MUST BE ≤ 4.1.1; ENTER 0 FOR NONE] Note: look at column 33 (include patients discharged	to another facility for	Indeterminate: 9	aa
	DOT <u>and</u> with this final outcome recorded in column	•	mueteriilliate. 9	33
4.1.8	Number of DR-TB patients whose outcome is recorded			
7.1.0	[MUST BE ≤ 4.1.1; ENTER 0 FOR NONE]	a as not evaluated		
	Note: look at column 33 (include patients discharged	I to another facility for		
	DOT and with this final outcome recorded in column		Indeterminate: 9	99

4. DR-	4. DR-TB Treatment Register [VALID ONLY IF 035=YES]		
4.1.9	Number of DR-TB patients whose outcome is not recorded/unknown [MUST BE ≤ 4.1.1; ENTER 0 FOR NONE] Note: column 33 is blank – this includes patients who were discharged to another facility for DOT and who do <u>not</u> have final outcome recorded	Indeterminate: 999	
4.1.10	Add the counts from 4.1.2 to 4.1.9 and enter here. Compare to the 4.1.1 count. They should be equal. If not, determine the cause of the discrepancy and fix. If it cannot be fixed, describe why not:		

5. TB P	reventive Therapy (TPT Register) [VALID ONLY IF 03	6 OR 037=YES]	
5.0	[LOCATE RECORDS WITHIN THE SPECIFIED DATE RA		
	(a) Cohort start date		//
	(b) Cohort end date		/ /
	(c) Which register(s) will be used to determine	Presumptive TB register	1
	the TPT counts?	TB laboratory register	2
		Unit TB register	
	[SELECT ALL THAT APPLY]	DR-TB treatment register .	
		TB preventive therapy reg	
		Contact tracing register	
		OPD register	
		Other (specify)	96
5.1	TPT for People Living with HIV/AIDS (PLHIV) [VALII	D ONLY IF 036=YES]	
5.1.1	Number of PLHIV initiated on TPT		
	[ENTER 0 FOR NONE]		Indeterminate: 999
5.1.2	Number of PLHIV on TPT whose outcome is recorde	ad as completed	mueternimate. 999
3.1.2	[MUST BE ≤ 5.1.1; ENTER 0 FOR NONE]	ed as completed	
	,		Indeterminate: 999
5.1.3	Number of PLHIV on TPT whose outcome is recorded	ed as died	
	[MUST BE \leq 5.1.1; ENTER 0 FOR NONE]		
			Indeterminate: 999
5.1.4	Number of PLHIV on TPT whose outcome is recorded	ed as lost to follow-up	
	[MUST BE ≤ 5.1.1; ENTER 0 FOR NONE]		Indeterminate: 999
5.1.5	Number of PLHIV on TPT whose outcome is recorde	ed as stopped	indeterminate. 555
5.2.5	[MUST BE ≤ 5.1.1; ENTER 0 FOR NONE]		
			Indeterminate: 999
5.1.6	Number of PLHIV on TPT who interrupted TPT due	to developing active TB	
	[MUST BE \leq 5.1.1; ENTER 0 FOR NONE]		
			Indeterminate: 999
5.1.7	Number of PLHIV on TPT whose outcome is recorded	ed as transferred out	
	[MUST BE ≤ 5.1.1; ENTER 0 FOR NONE]		Indeterminate: 999
			maeterminate: 999

5. TB P	reventive Therapy (TPT Register) [VALID ONLY IF 036 OR 037=YES]	
5.1.8	Number of PLHIV on TPT whose outcome is not recorded/unknown [MUST BE ≤ 5.1.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.1.9	Add the counts from 5.1.2 to 5.1.8 and enter here. Compare to the 5.1.1 count. They should be equal. If not, determine the cause of the discrepancy and fix.	
	Note that the counts represent a cohort of patients that started treatment during the time period specified, regardless of whether the outcome is after the end date. If the discrepancy cannot be resolved, describe why not.	
5.2	TPT for Child Contacts [VALID ONLY IF 037=YES]	
5.2.1	Total number of recorded child contacts initiated on TPT [ENTER 0 FOR NONE]	Indeterminate: 999
5.2.2	Number of child contacts on TPT whose outcome is recorded as completed [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.2.3	Number of child contacts on TPT whose outcome is recorded as died [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.2.4	Number of child contacts on TPT whose outcome is recorded as lost to follow-up [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.2.5	Number of child contacts on TPT whose outcome is recorded as stopped [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.2.6	Number of child contacts on TPT who interrupted TPT due to developing active TB [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.2.7	Number of child contacts on TPT whose outcome is recorded as transferred out [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999
5.2.8	Number of child contacts on TPT whose outcome is not recorded/unknown [MUST BE ≤ 5.2.1; ENTER 0 FOR NONE]	Indeterminate: 999

5.2.9	count. Th and fix. Note that during the	ounts from 5.2.2 to 5.2.8 and enter here. ey should be equal. If not, determine the the the counts represent a cohort of patient e time period specified, regardless of whe ate. If the discrepancy cannot be resolved	cause of that s ther th	tarted treatment are outcome is after
End o	f Facility Visit	(a) Visit Result		(b) Survey End Time [Use the 24-hour clock system (e.g., 14:30)]
003	Visit 1	Completed	1 2 3 4 5 96	Hours Minutes
004	Visit 2 (if needed)	Completed	1 2 3 4 96	Hours Minutes
099	•	vide comments or observations you may l		oout the quality of the record keeping (e.g., o determine some of the counts explain why,

UGANDA QUALITY OF TB SERVICES ASSESSMENT: FOCUS GROUP DISCUSSION GUIDE

Screening

Assessors should recruit separate groups of eight to ten women and eight to ten men present at the facility. Speak with each individual interested and make sure they are ages 18-50, and that they are neither currently nor have ever received TB treatment. Thank them for their willingness to participate.

Introduction

AFTER EVERYONE HAS TAKEN A SEAT, READ TO PARTICIPANTS:

Welcome and thanks to you all for coming today! My name is [Name] and this is [Name of second facilitator]. We will be your focus group facilitators.

As you have been informed, we are conducting a study on the quality of tuberculosis (TB) services in Uganda. The study is being implemented in selected health facilities in 20 districts across the country. This assessment has received financial support from MEASURE Evaluation which is a project funded by the United States Agency for International Development (USAID), and is being conducted by researchers at the Makerere Lung Institute in collaboration with the National TB and Leprosy Programme (NTLP) of the Ministry of Health in Kampala. We are interested in learning about your opinions, views, and feelings about people who have TB. Specifically, we are interested in understanding your knowledge of TB and the willingness of community members to access TB diagnostic and treatment services.

Your participation in this focus group will help the Ministry of Health improve services and care for people with TB.

Before we proceed, we want to stress a few key points:

- The information you give us is completely confidential, and we will not associate your name with anything you say in the focus group.
- We would like to tape-record the focus groups so that we can make sure to capture the thoughts,
 opinions, and ideas shared in the discussion. No names will be attached to the focus groups and the
 tapes will be destroyed as soon as they are transcribed.
- There is no right or wrong answer to any question that we will ask you.
- You may refuse to answer any question or withdraw from the assessment at any time.
- It is important to us that the information shared in today's discussion is kept private and confidential. We urge and expect each of you to respect each other's confidentiality and to not repeat what was shared during the focus groups to others.

I have informed consent forms here that provide information to help you decide whether to agree to take part in this study. They include information on confidentiality and privacy, an explanation of the study and its procedures, and the terms of your participation. Please read carefully through the consent form. I will wait and answer any questions you may have.

COLLECT SIGNED CONSENT FORMS FROM ALL PARTICIPANTS, THEN SAY:

Are there any questions before we start? If you need clarification about any of the questions asked during the discussion, please do not hesitate to ask. At the end of the discussion, we will be available to answer any other questions you may have.

Discussion

READ THE FOLLOWING QUESTIONS. WAIT FOR UNPROMPTED RESPONSES BEFORE PROBING. ASK FOR CLARIFICATION AFTER A PARTICIPANT RESPONDS IF ANYTHING THEY SAY IS UNCLEAR, INCLUDING ASKING FOR AN EXPLANATION OR AN EXAMPLE. TRY TO ENGAGE AS MANY PARTICIPANTS AS POSSIBLE.

Knowledge and Local Perception of TB:

- 1. Tell me about the local understanding of TB as a disease. (probe for perceived causes, modes of transmission, gender differences, rural-urban differences, etc.)
- 2. What does being infected with TB mean to you or to your community in general? (probe for witchcraft, ritual/spiritual issues, God's plan, having HIV/AIDS, weak blood group, death sentence, etc.). [After each person speaks/responds, ask them to tell you why they have such views in the event that they do not explain their reasoning in their answer. Repeat as appropriate for each respondent.]
- 3. Do you, as participants in this discussion today, think that you could have TB or be at risk of catching TB? (probe for the explanation about their perceptions)

Dimensions of TB stigma:

- 4. What [stigmatizing] local terms/descriptions are [commonly] used to describe persons with TB in your community?
 - [After each person speaks/responds, ask them to explain why they think their community describes people with TB that way in the event that they do not explain why in their answer. Repeat as appropriate for each respondent.]
- 5. How do family members within their household or within their community/neighborhood relate or interact with a TB patient in their midst? (probe for home environment behaviors such as sharing of utensils, space, food, shaking hands, participation in domestic activities, etc.; or economic activities such as trade activities/business, employment, working in the company of a TB patient, etc.)
- 6. In your view, why do members of the community or community activities (church services, markets, social gatherings, etc.) isolate TB patients? (probe for enacted stigma, infelt/self-stigma, shared/social stigma, etc.)
 - [Ask respondents to provide examples.]

Treatment seeking for TB:

- 7. [Beyond what has already been mentioned in the responses earlier], what bodily/physical difficulties/challenges do individuals with TB usually experience? (probe for noticeable signs/symptoms pain, difficulty in breathing, loss of weight, physical weaknesses, etc.)
- 8. What treatment options are available for TB patients in your community? (probe for the most frequently used: traditional healers, herbalists, spiritualists, self-medication, formal health facilities, etc.)
- 9. What challenges do TB patients face in accessing appropriate care? (probe for stigma and discrimination, challenges at the family/community level such as gender differences, low awareness/lack of

- appropriate information about TB, etc.; or at the health facility such as attitudes of health providers, availability of diagnostic services, medicines, personnel, etc.).
- 10. If you could change something in the provision of TB services, what would it be? (probe for social services, stigma and discrimination, access to treatment, etc.)

Prevention and Control of TB:

- 11. Describe how people get tested or diagnosed for TB.
- 12. What are some reasons people don't get tested? (probe for identification of TB cases, perceived benefits, barriers, availability of the services, etc.)
- 13. How can TB be best prevented/controlled in the community? (probe for information messages, services, barriers, etc.)
- 14. What are the main sources of information on TB in the community? (probe for radio, peers, health facilities, etc.)
- 15. Do you have any other comments or observations that you would like to make regarding TB in your community?

Conclusion

AT THE END OF THE FGD, READ TO PARTICIPANTS:

We have reached the end of our discussion. Thank you very much for taking the time to participate in this focus group. Your knowledge, opinion, and views will be truly helpful to the Ministry of Health to understand the perspective of community members on the health services available to TB patients and barriers that exist in community members accessing TB services.

Before we disperse, I want to make sure everyone leaves this discussion equipped with accurate knowledge about TB.

- TB is an airborne disease, spread through breathing air particles when a TB patient coughs.
- TB is <u>not</u> hereditary or genetic and is <u>not</u> caused by smoking, allergies, or any risky or immoral behavior.
- TB is <u>not</u> spread through blood, saliva, sweat, sexual activity, urine, or feces. This means that you <u>can</u> safely share drinking glasses or eating utensils, do laundry mixed with a TB patient's clothes, and shake a TB patient's hand with no risk of getting infected.
- TB <u>cannot</u> be passed on by animals or through eating animal products or dairy.
- It is <u>not</u> a person's own fault if they get infected with TB.
- A person who has TB does <u>not</u> necessarily have HIV, and a person who has HIV may <u>not</u> have TB.
- TB is curable and TB medication is free and effective if taken correctly and completely. However, TB can cause death if not treated with medicine.

We encourage communities to support TB patients to get and stay on treatment so as to reduce the number of people who might get infected, especially people whose immunity may not be as strong, such as infants,

children, and the elderly. Community support also allow patients to feel less isolated when they are undergoing treatment, which can be a very emotionally difficult period for them.

We will be here for a few additional minutes in case you want to come up and ask us any questions. We also encourage you to speak to your provider if you have any questions about TB. Thank you again for your help with this study.

PROVIDE PAYMENT TO EACH OF THE PARTICIPANTS. PROVIDE PARTICIPANTS WITH A COPY OF THE CONSENT FORM AND PRINCIPAL INVESTIGATOR CONTACT INFORMATION FOR THEIR RECORDS. ANSWER ANY FURTHER QUESTIONS THEY HAVE.

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